

Ethos Landscape & Portrait Remote Control

- Log, Pebble & Driftwood Effect

- Inset Live Fuel Effect Radiant Convector Fire



Installation and Users Instructions

These instructions should be read by the installer before installation and then should be handed to the end user when the installation is complete.

This is an official requirement and is the responsibility of the fitter of this appliance.

Having installed the appliance, the installer should take the necessary steps to ensure that the user fully understands how to operate the appliance and is also made aware of the fire's basic cleaning and maintenance requirements.



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NOTES FOR THE INSTALLER AND END USER



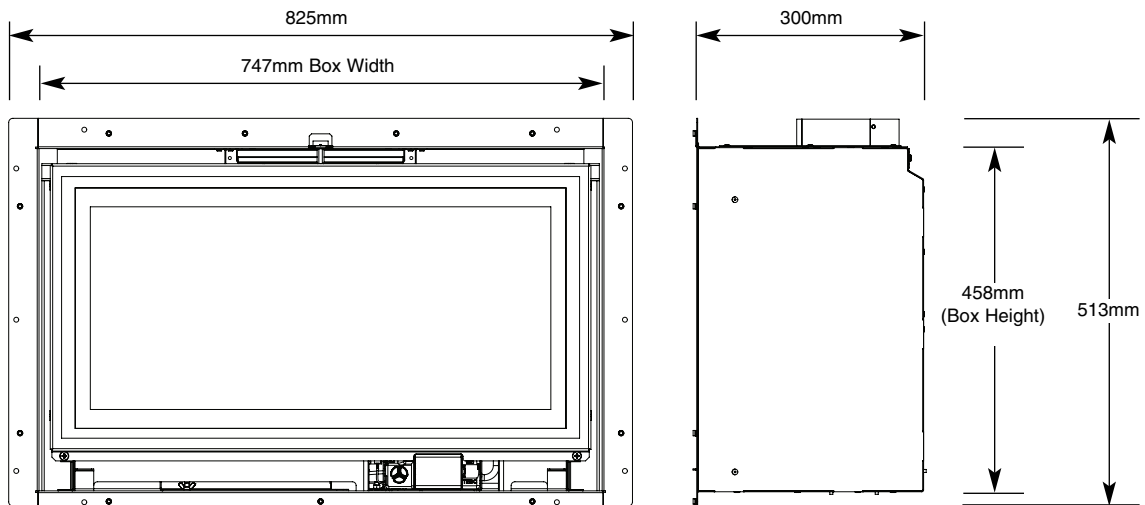
This appliance has been designed, tested and manufactured to EN613 with references to British Standard BS 7977-1:2009 Class 1 & 2 relating to Radiant Convector Gas Appliances and **must** be installed by a qualified Gas Safe Registered Installer in accordance with the Gas Safety (Installation and use) regulations 1994 and all other relevant standards.

This appliance is intended for use on a gas installation with a governed meter.

This appliance must be connected in accordance with the National Regulations. The appliance must be sealed into a non-combustible fireplace whose only opening must be through a Class I (7" or 175mm diameter) or Class II (5" or 125mm diameter) chimney / flue of at least three metres in height.

Before installation, ensure that the local conditions, (identification of gas type and pressure) and the adjustment of the appliance are compatible. Never place combustible material directly in front of this appliance. Floor covering such as carpet is acceptable but must be a minimum of 300mm from the incandescent flame.

Ethos Landscape



Ethos Portrait

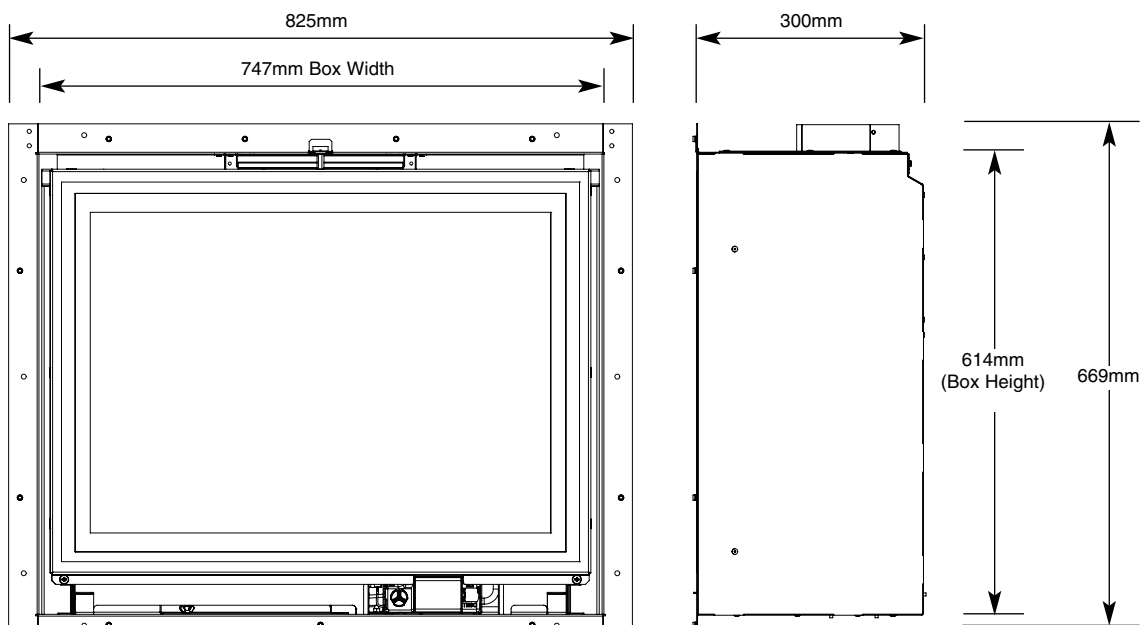


Fig. 1

NOTES FOR THE INSTALLER AND END USER



This fire is a very effective heating appliance and must be fitted against a wall of non-combustible material as classified in BS 476-4:1970 (2007).

All parts of the appliance become hot while running and should therefore be considered to be working surfaces.

An air vent is not required for this application. Both appliances have been tested without the need for additional air requirements.

We recommend that if the chimney/flue has been used for solid fuel, it is swept prior to installation of this appliance and that any flue restrictor or damper plate should be removed.

The chimney/flue must always generate a positive up draught to ensure safe operation.

The installer must then establish that all the products of combustion are entering the flue within ten minutes of lighting from cold. This can be verified by inserting a lit smoke match into the central duct immediately above the door. It should NOT be inserted into the left and right convector ducts.

This operation should be carried out before fitting the trim so no staining occurs (see 'Spillage Test' page 6).

An isolation valve must be fitted adjacent to the appliance. When closed, this will allow the complete burner and control assembly to be disconnected for maintenance or repair in accordance with national regulations.

The gas supply should be provided by a semi rigid pipe with an 8mm diameter and should be no longer than 1.5 metres in length.

NOTE: When the gas supply pipe is passed through masonry or other brickwork always ensure that the end of the pipe is covered to avoid any debris passing through into the appliance controls.

The appliance is fitted with an Oxygen Depletion Sensor (ODS) that monitors the room for products of combustion. If products are detected, the ODS will automatically shut down the appliance. If this situation arises, re-light the appliance, referring to the user instructions (page 20).

If shut down re-occurs, a qualified person must be called to thoroughly check the appliance. The spillage monitoring system (ODS pilot) must not be put out of operation or be tampered with or adjusted by either the installer or the user. If the unit is found to be at fault it should be replaced with the manufacturers original replacement parts.

INSTALLATION REQUIREMENTS

This appliance must only be installed in Great Britain or Ireland.

1. This fire is a natural gas appliance and has been designed for use with the following applications:

a) Class I - Conventional brick or stone chimney as used for a solid fuel fire with a cross sectional dimension of 225mm x 225mm (9" x 9") or a lined flue with a minimum diameter of 125mm (5"), with the fireplace components conforming to BS1251, or a builders opening a minimum of:

Ethos Landscape - 466mm high and 757mm wide with a minimum depth of 325mm

Ethos Portrait - 622mm high and 757mm wide with a minimum depth of 325mm

to allow sufficient volume for debris collection (unlined chimney 12 dm³ and lined 2 dm³). Any permanent flue restrictions or variable dampers are to be removed or locked in the fully open position. The chimney should also be swept prior to installation.

b) Class II - An insulated flue (twin wall) having a minimum diameter of 125mm (5") and a minimum effective overall height of 3 metres (10').

NOTE: If the fire is to be used with an existing brick or stone chimney, a 125mm (5") minimum diameter flue liner conforming to BS715 may be used.

2. Care should be taken to prevent any damage being caused to surrounding soft furnishings or decoration, e.g. many embossed vinyl wall coverings may become discoloured if placed too close to the appliance.

3. A suitable proprietary fire surround with 100°C rating may be used with a minimum clearance from hearth to underside of shelf of 830mm, providing that the depth of shelf is 150mm or less. It is recommended that combustible materials are not placed directly above or adjacent to this appliance.



FLUE FLOW TEST

A flue flow test (smoke test) is carried out to check the effectiveness of the flue and to ensure that there is no leakage into another part of the premises (including any loft), or as appropriate other adjoining premises (this is particularly important where a number of chimneys combine into a multiple stack).

The flue flow test should be carried out using a suitable smoke pellet which the pellet manufacturer claims to generate 5m³ of smoke in 30 seconds burn time.

These gas fires should have the flue flow test carried out with the appliance in position but not connected to the gas supply so that the smoke test can be carried out with representative flue flow conditions.

A warm flue will be more effective than a cold flue. If the flue is reluctant to draw, which can be initially assessed by lighting a smoke match at the intended position of the appliance flue connection, introduce some heat into the flue for a minimum of 10 minutes using a blow torch or other means.

Other factors, such as weather conditions and a combination of materials used to construct the flue can all influence the flue draught. The pre-heating process may require as much as half an hour before the flue behaves satisfactory as a blow torch does not represent the volume of heat consistent with the normal appliance operation.

A Flue Flow Test should be checked as follows:

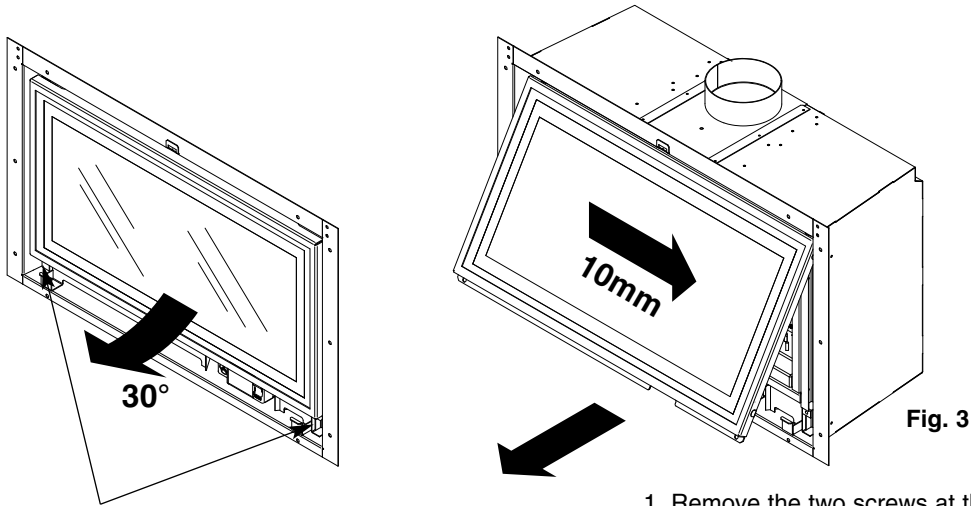
1. Carry out those visual checks as indicated previously, and continue only if satisfactory.
2. Establish that an adequate air supply is available for the combustion of the appliance
3. Close all doors and windows in the room that the appliance is to be installed.
4. Light a smoke pellet at the intended position for the appliance. Place the inset fire case into position.
5. The test is satisfactory if:
 - there is no significant escape of smoke from the appliance position.
 - there is no seepage of smoke over the length of the flue.
 - smoke is discharged only from the correct terminal.

VENTILATION

No special ventilation bricks or vents are required in the room containing the appliance, providing that normal adventitious room ventilation exists. The installer must determine this by carrying out a spillage test.

SPILLAGE TEST

To check for satisfactory clearance of products of combustion, close all doors and windows and leave the fire burning for ten minutes. Insert a lit smoke match 15mm into the central duct above the glass door. The left and right hand ducts are convection ducts. All the smoke must be drawn into the flue. If spillage occurs, allow a further ten minutes and repeat the test. Should spillage still occur turn the appliance off and seek expert advice. To continue the test: If an extractor fan is situated in the room the test should be repeated with the fan running. If there is a connecting room with an extractor fan the test should be repeated with all the doors to that room open and the extractor fan running.



2 x Securing Screws

Fig. 2

Fig. 3

1. Remove the two screws at the bottom of the glass door panel (Fig. 2).

2. Hinge the door upwards by approximately 30° (Fig. 2).

3. Slide the door to the right by 10mm and remove the door from its hinges (Fig. 3).

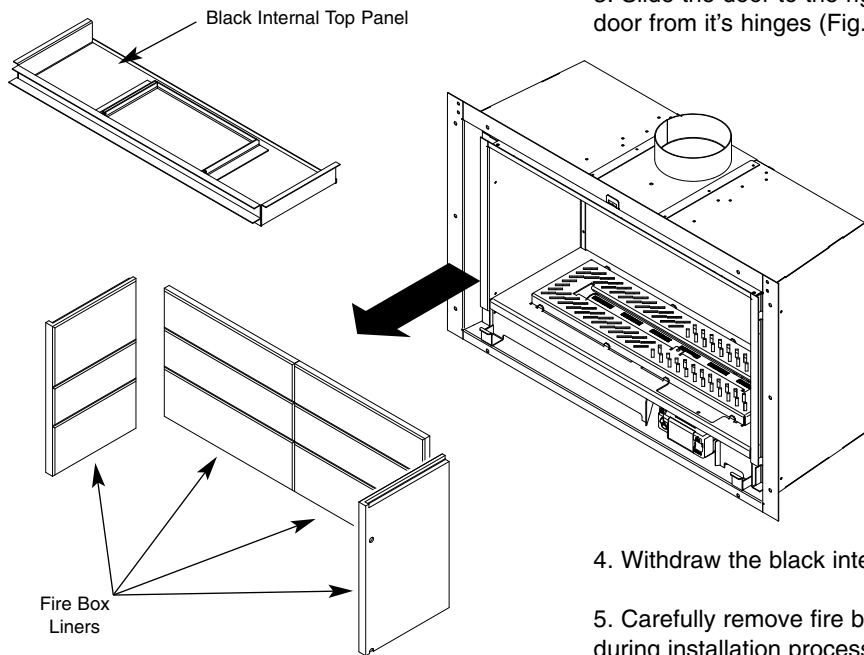


Fig. 4

4. Withdraw the black internal top panel (Fig. 4).

5. Carefully remove fire box liners to avoid damage during installation process (Fig. 4).

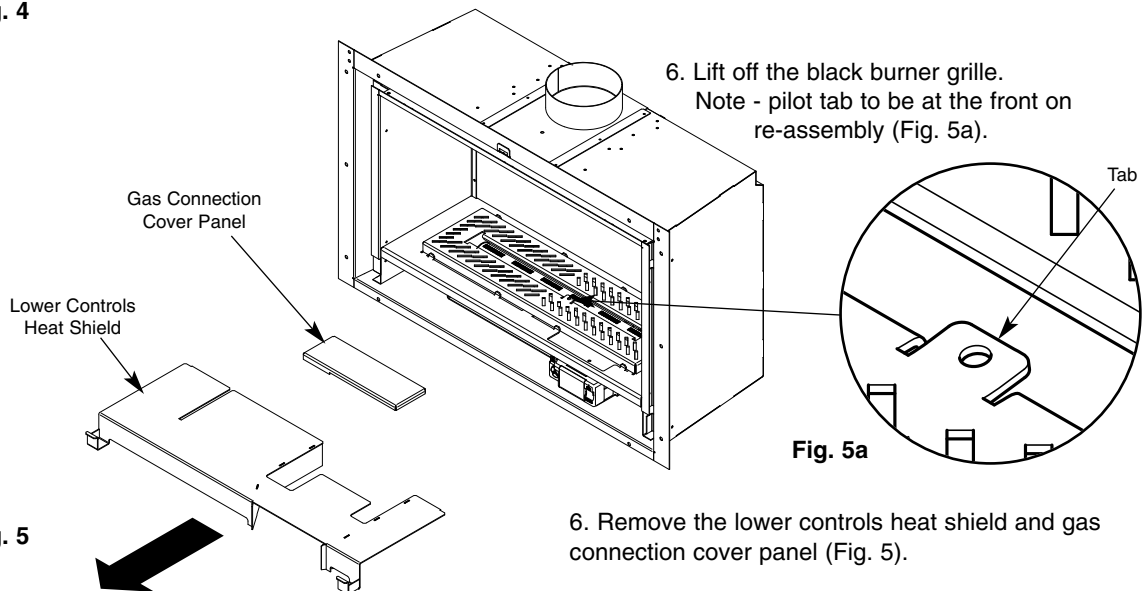


Fig. 5

Fig. 5a

6. Lift off the black burner grille.
Note - pilot tab to be at the front on re-assembly (Fig. 5a).

6. Remove the lower controls heat shield and gas connection cover panel (Fig. 5).



1. Remove the 5" flue spigot adaptor and cap off the outlet hole with the slide-in cover plate provided (Fig. 6).
2. Bend the tab up to secure (Fig. 7).
3. Remove the rear flue outlet cover plate, this is secured with two pozi head screws, this cover is no longer needed and may be discarded (Fig. 8).
4. Fit the adhesive white rope seal to the back of the fire front flange (Fig. 8)
5. Secure the fire box to the wall using the fixing holes provided in the fire box flange (Fig. 9).

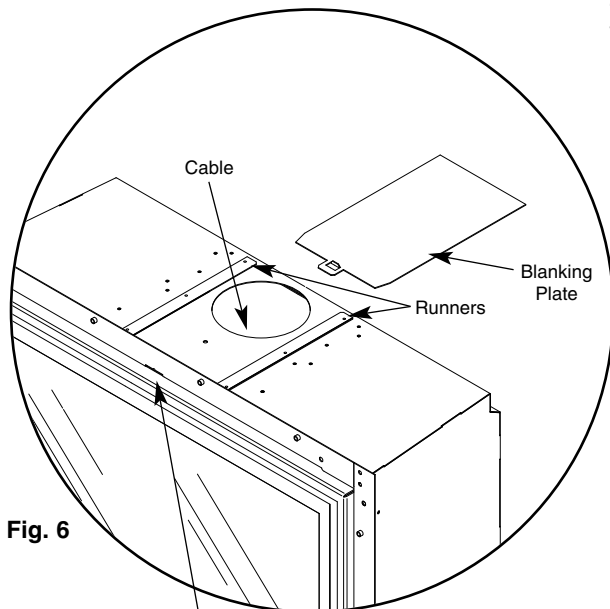


Fig. 6

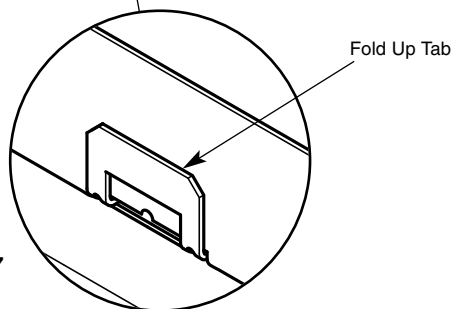


Fig. 7

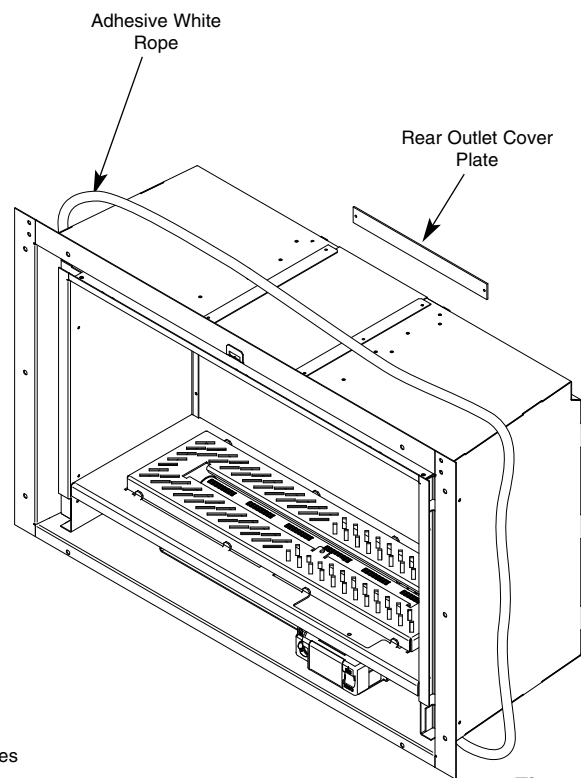


Fig. 8

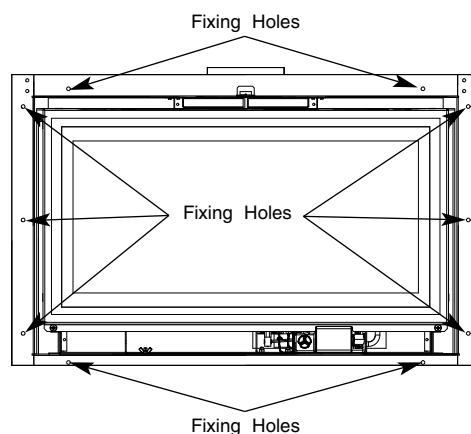


Fig. 9

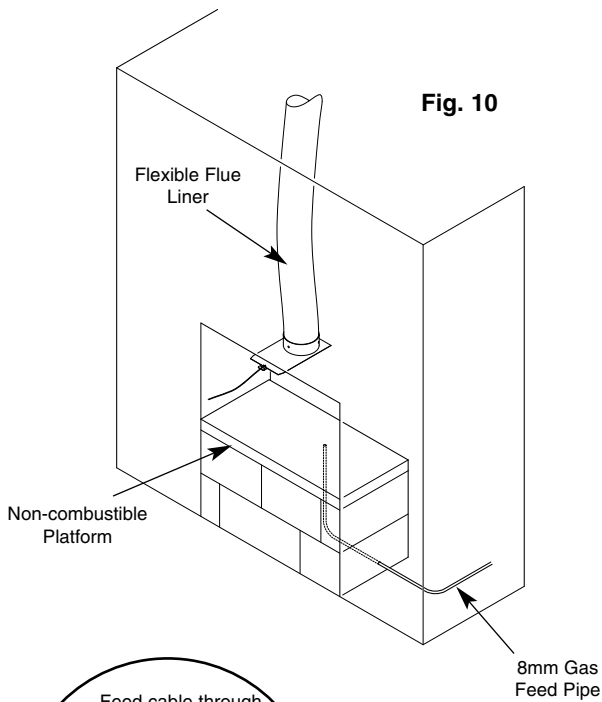


Fig. 10

Ensure that the existing fire place lintel is made of non-combustible material.

1. Measure down 475mm (Ethos Landscape), 630mm (Ethos Portrait) from the underside of the fireplace lintel and make a mark on the wall.

2. Construct a suitable non-combustible platform large enough to sit the fire box on ensuring the top surface is level with the mark on the wall. If the depth of chimney breast does not facilitate a rear gas connection, allowance must be made for the 8mm gas feed pipe to enter the base of the fire box through the platform (Fig. 10).

Under no circumstances should combustible materials such as wood be used in the construction of the platform, due to the high temperatures that the fire box reaches.

3. Insert the end of the flexible flue liner into the flue plate ensuring that the cable is at the front and secure with the three self tapping screws provided, then seal around the joint using a proprietary fire cement or mastic (Fig. 12).

4. Feed the cable provided through the hole in the flue plate as shown.

5. Feed the cable through the hole in the top flange of the fire box from the rear (Fig. 11).

6. Locate the front of the flue plate into the runners on top of the fire box (Fig. 12).

7. When the flue plate is located in the runners carefully pull the cable from the front of the fire and slide the fire box into the opening at the same time. The flue plate will slide through the runners and locate the flue over the opening in the fire box (Fig. 12).

8. With the tab pulled through the slot in the flange of the fire box, pull tight and bend the tab upwards to secure (Fig. 13).

9. Cut off the remaining cable flush with the front of the fire box (Fig. 13).

10. Secure the fire box to the wall using the fixing holes provided in the fire box flange (Fig. 14).

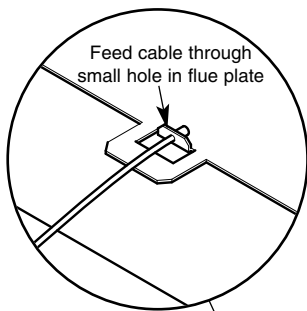


Fig. 11

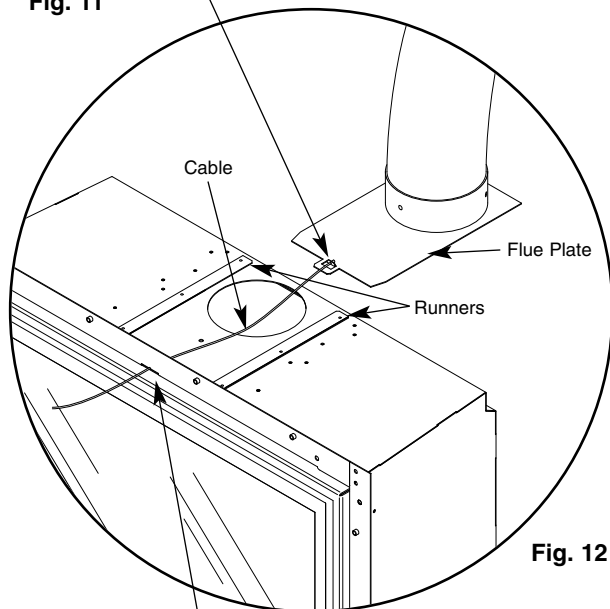


Fig. 12

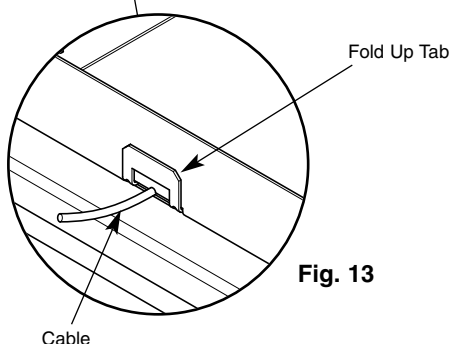


Fig. 13

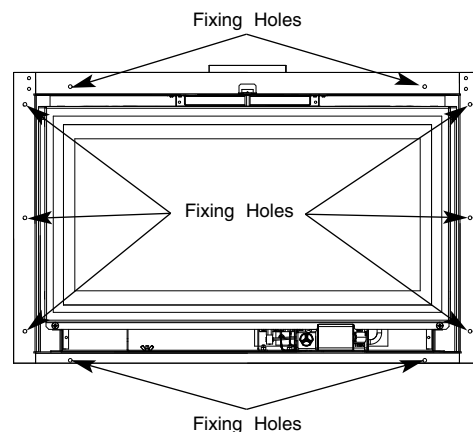


Fig. 14

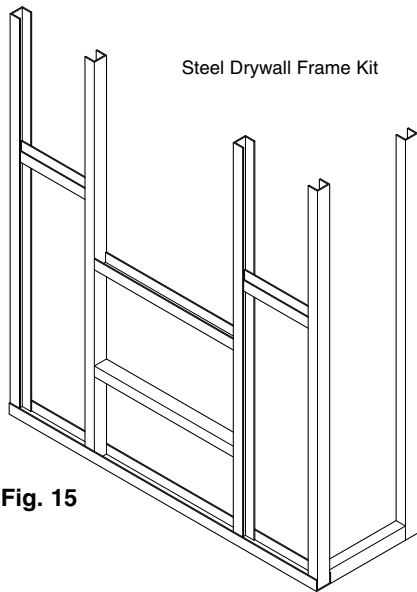


Fig. 15

1. Construct a false chimney breast using a suitable non-combustible steel frame construction kit (Fig. 15).
2. Ensure that there are two vertical steel battens placed to allow the flange of the fire box to be screwed to them (Fig. 15).
3. Fix a horizontal batten at the desired height for the fire box to sit on. Fix the second horizontal batten high enough so that the firebox can slide into the opening (Fig. 15).

Under no circumstances should combustible materials such as wood be used in the construction of the false chimney breast, due to the high temperatures that the fire box reaches.

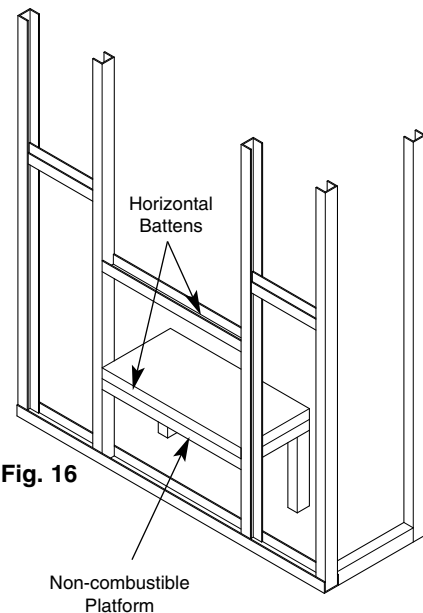


Fig. 16

4. Construct a suitable non-combustible platform large enough to sit the fire box on and level with the top of the lower horizontal batten (Fig. 16).

Under no circumstances should combustible materials such as wood be used in the construction of the platform, due to the high temperatures that the fire box reaches.

5. Slide the fire box into position and fix through the holes in the flange into the chimney breast framework using self drilling screws (Fig. 17).

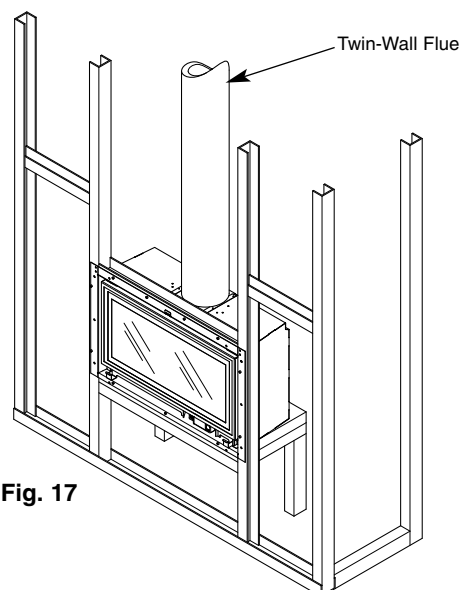


Fig. 17

6. Locate the twin wall flue pipe on to the flue adapter on the top of the fire box. Drill three holes with a 3mm bit around the flue tube and secure using the three self tapping screws provided (Fig. 17).

7. Seal any gaps with fire cement.

8. Secure the fire box to the wall using the fixing holes provided in the fire box flange (Fig. 18).

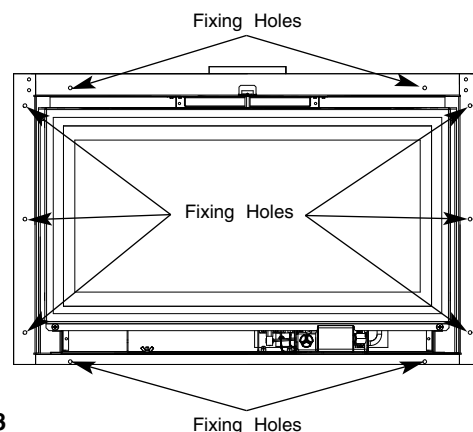


Fig. 18

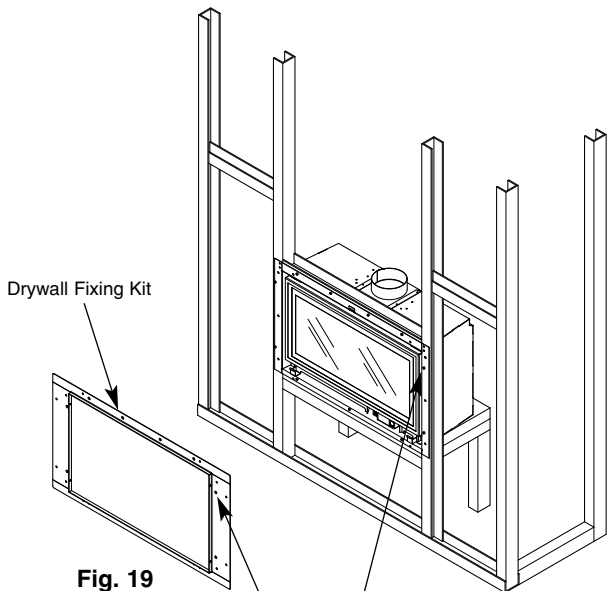


Fig. 19

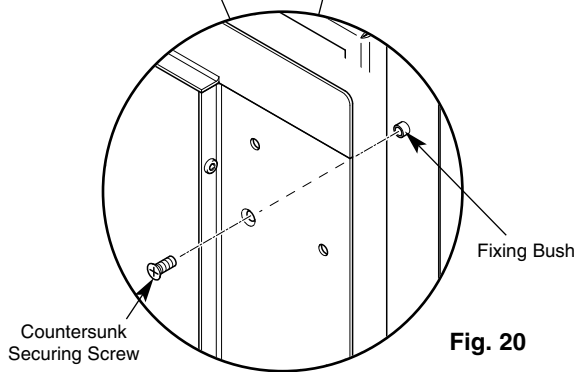


Fig. 20

9. Locate the drywall fixing kit onto the fire box and secure with the countersunk screws provided into the fixing bushes (Fig. 19 & 20).

It may be preferential to use the Drywall Fixing Kit to secure the fire chassis to the chimney breast structure. This in turn will position the appliance further into the builders opening and allow for a flush finish to the finished wall surface.

10. Cut and fix drywall boards to the framework of the chimney breast ensuring they fit neatly around the flange of the drywall fixing kit (Fig. 21).

11. The chimney breast must have adequate ventilation, minimum of 200cm². The room will utilise warm air flow if a vent is fitted at the top and bottom of the chimney breast as shown in Fig (Fig. 21).

12. Locate the drywall trim surround into the opening and secure to the drywall fixing kit with the four screws provided (Fig. 21).

13. Should natural slips be required behind the appliance, it will be necessary to fit the Drywall Fixing Kit in front of the wall surface to allow for the 20mm slips (Fig. 21a & 21b).

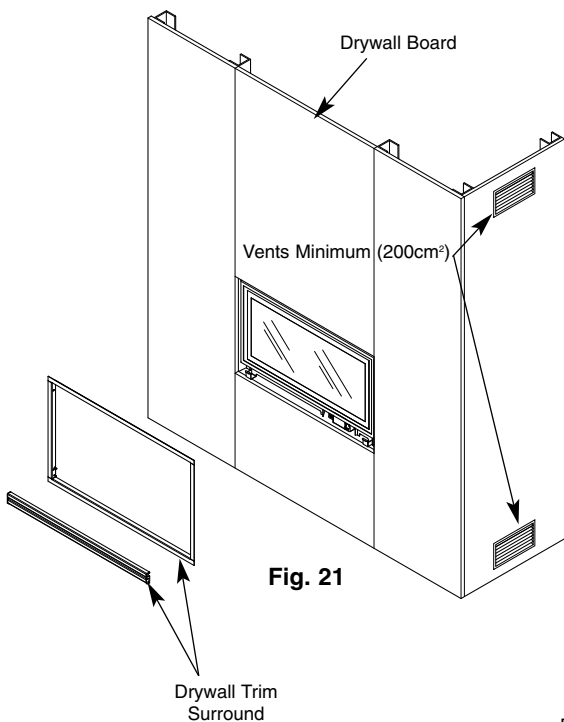


Fig. 21

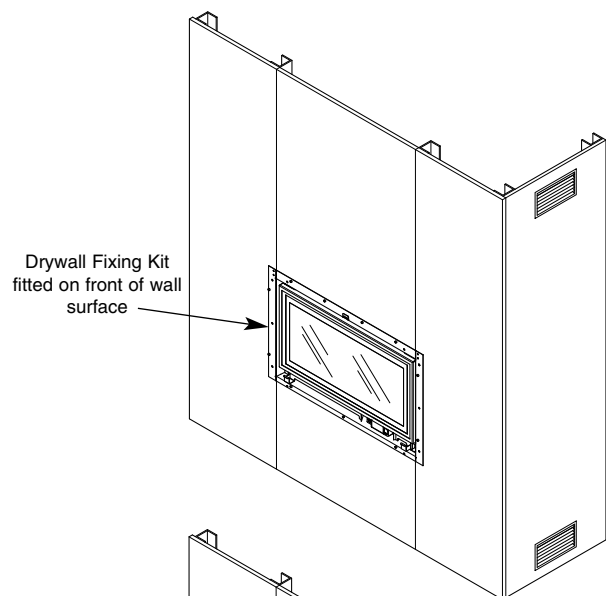


Fig. 21a

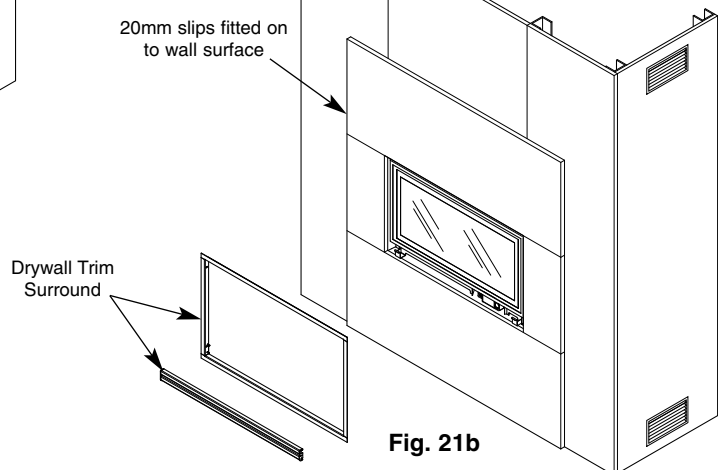
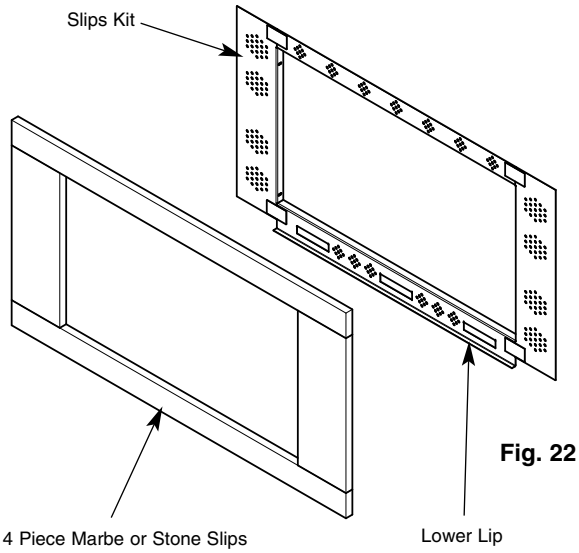


Fig. 21b



SLIPS KIT

1. To install decorative marble or stone slips to the front of the fireplace opening, the Slips Kit must be used.
2. The Slips Kit must be bonded to the slips with suitable heat proof adhesive. The lower slip will sit on the lower lip of the Slips Kit.
3. Once the adhesive has cured, locate the surround into the fire place opening and secure to the drywall fixing kit with the four screws provided (Fig. 23).

Fig. 22

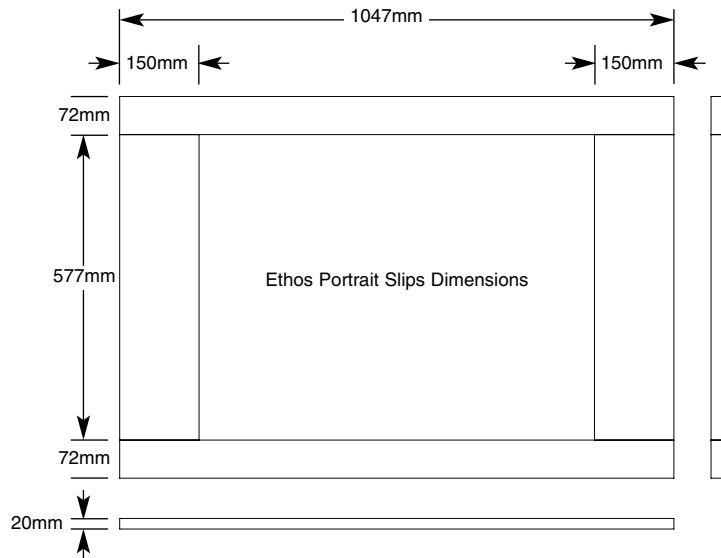
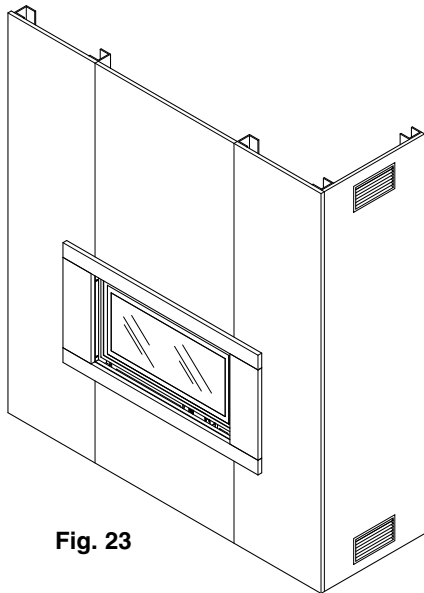
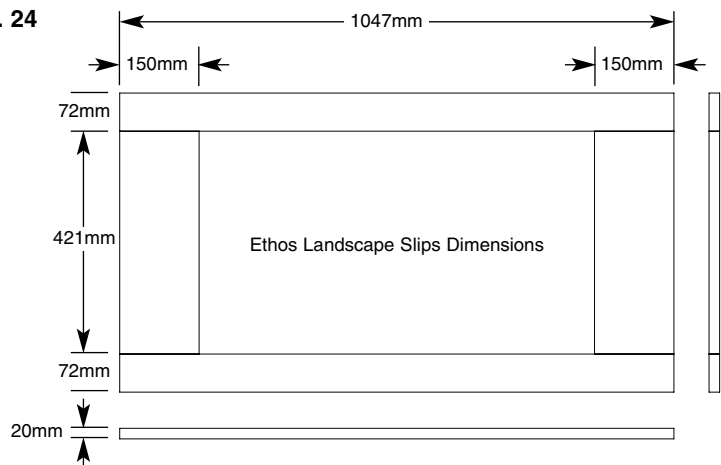


Fig. 24



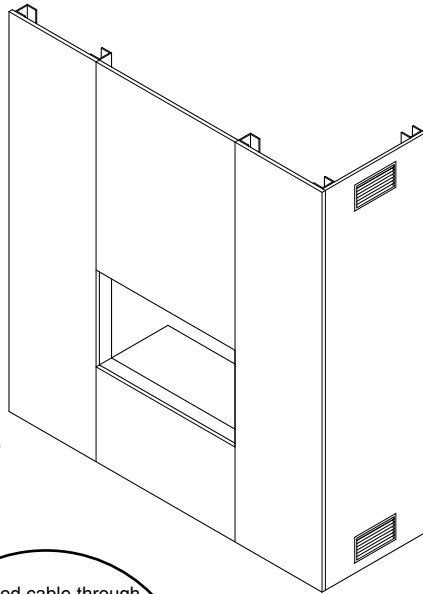


Fig. 25

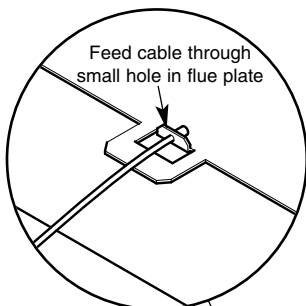


Fig. 26

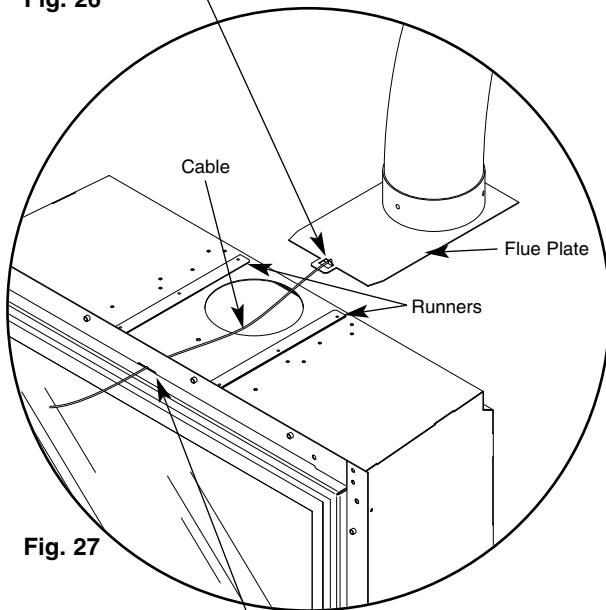


Fig. 27

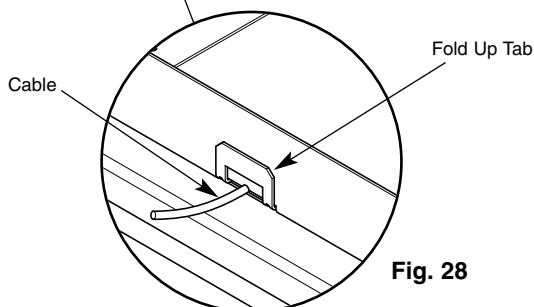


Fig. 28

For Clip-on surrounds, the fire must be installed so the fire box flange is visible in the room. This will enable the magnets to secure the surround to the flange.

1. Prepare the builder's opening following the previous pages.

2. Insert the end of the flue liner into the flue plate ensuring that the cable is at the front and secure with the three self tapping screws provided (Fig. 27).

3. Feed the cable provided through the hole in the flue plate as shown (Fig. 27).

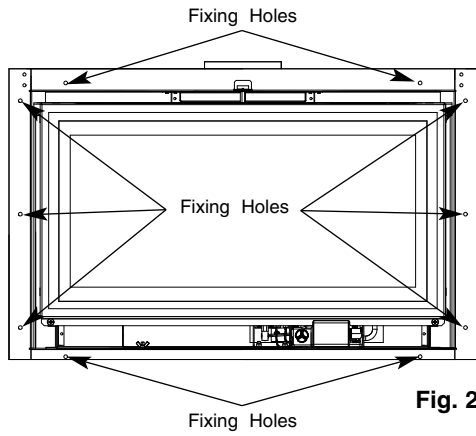
4. Feed the cable through the hole in the top flange of the fire box from the rear (Fig. 26).

5. Locate the front of the flue plate into the runners on top of the fire box (Fig. 27).

6. When the flue plate is located in the runners carefully pull the cable from the front of the fire and slide the fire box into the opening at the same time. The flue plate will slide through the runners and locate the flue over the opening in the fire box (Fig. 27).

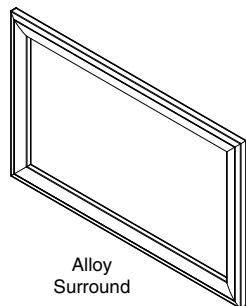
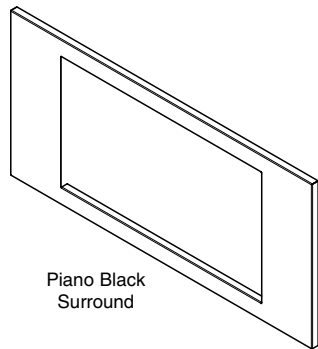
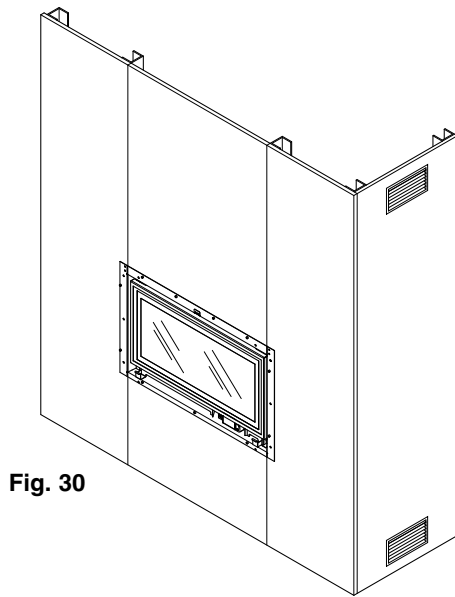
7. With the tab pulled through the slot in the flange of the fire box, pull tight and bend the tab upwards to secure (Fig. 28).

8. Cut off the remaining cable flush with the front of the fire box (Fig. 28).



9. Secure the fire box to the wall using the fixing holes provided in the fire box flange (Fig. 29).

10. Carefully locate the magnetic surround on to the fire box flange (Fig. 31 & 32).



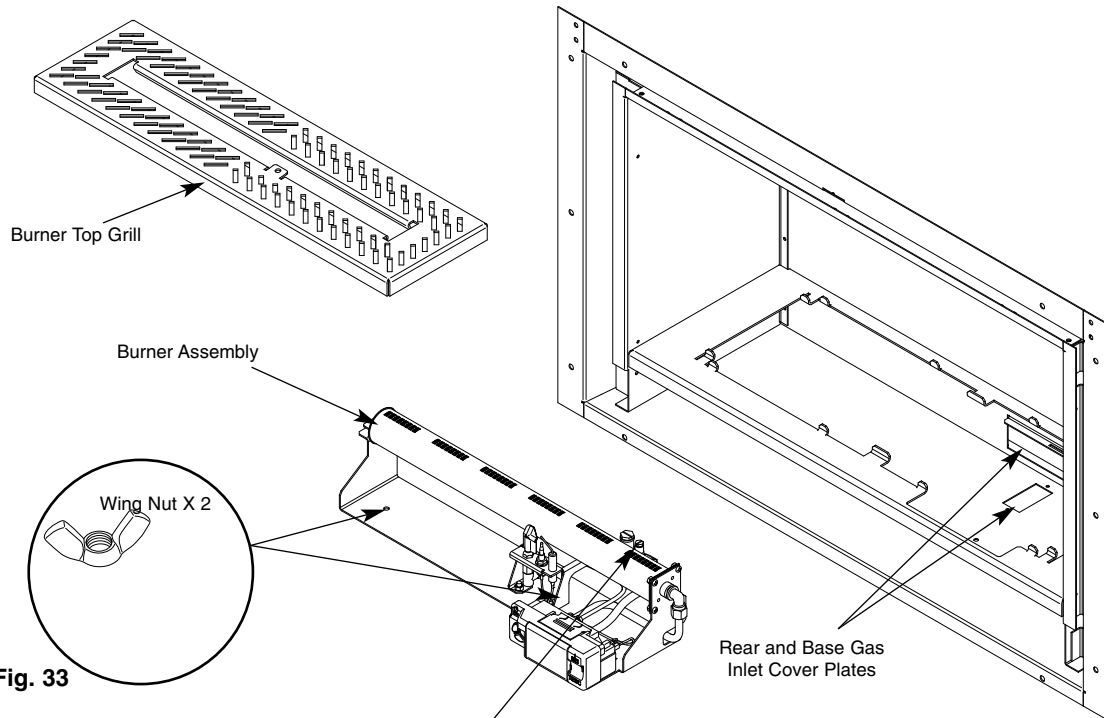


Fig. 33

Fig. 34

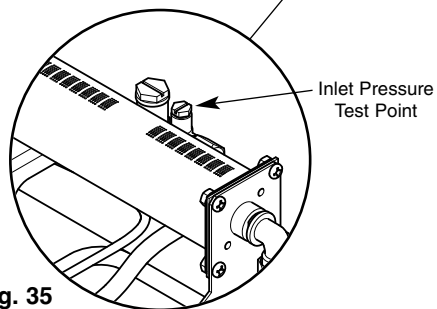


Fig. 35

7. Remove the burner assembly (two 5mm wing nuts) and chosen gas inlet plate (Fig. 33 & 34).

10. Relocate the burner assembly and mark/cut gas pipe to length, then secure burner assembly with the 5mm wingnuts and refit the gas inlet cover plate (Fig. 33 & 34).

11. Connect manometer to pressure test point on the brass Pressure Test elbow and ignite the burner to check working pressure and gas rate see (page 16). Note: the gas rate is factory set and is not adjustable without specialised Legend equipment.

12. Refit heat shield, gas connection cover panel must be always fitted (Fig. 36).

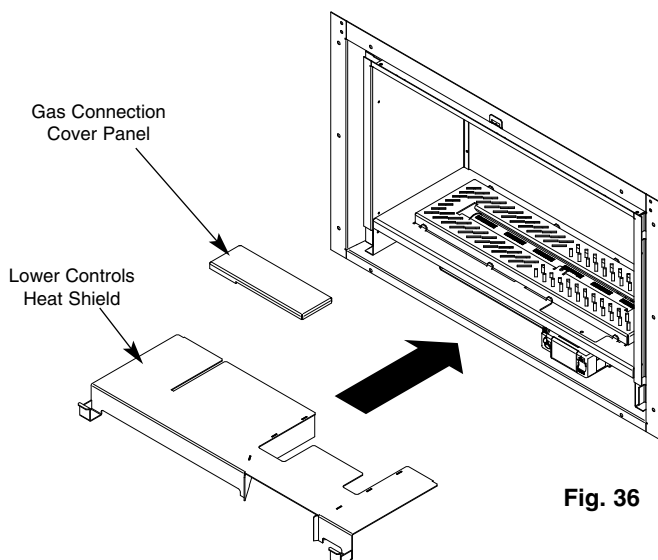
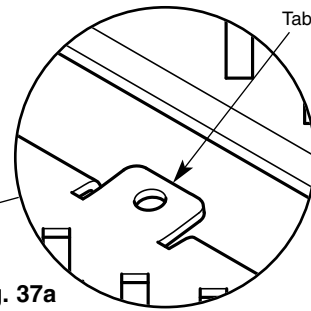
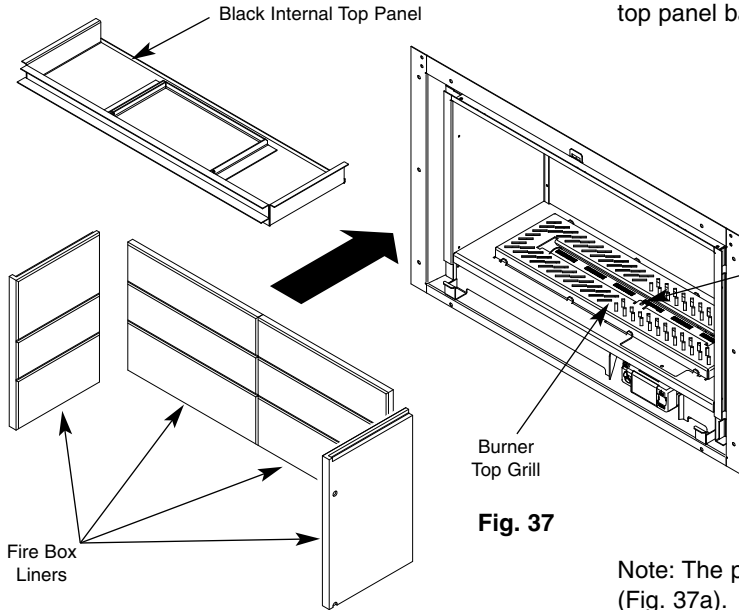


Fig. 36

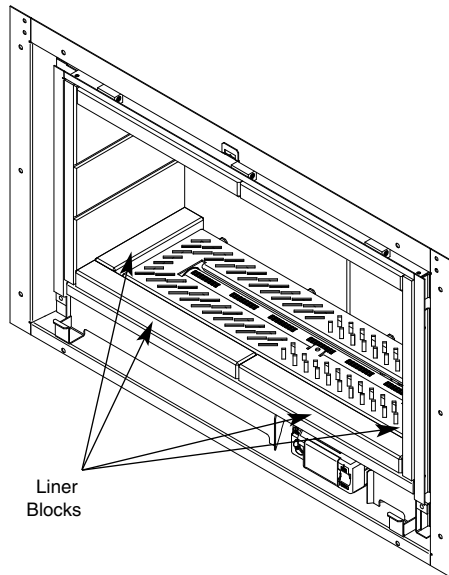


Refit all the back-side liner components and slide black top panel back into position (Fig. 37).

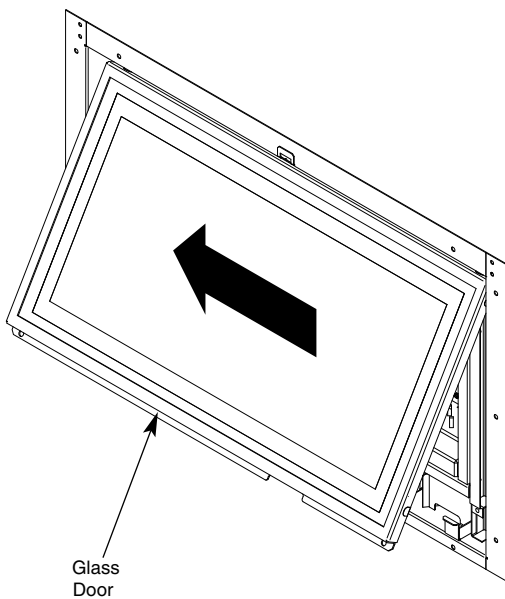


13. At this stage locate the burner top grille on the tabs provided before slotting the remaining liner blocks into position.

Note: The pilot tab should be positioned at the front (Fig. 37a).



14. Follow ceramic layout guide (pages 26-29) fitting rear log and bark chippings around the black grille and not on top of the burner skin.



15. Replace the glass door and secure with two 6mm machine screws.

16. Switch on the appliance and carry out smoke testing as laid out on page 6.

TECHNICAL DATA



Model	Ethos Landscape		Ethos Portrait	
Gas Type	Natural Gas		Natural Gas	
Gas Category	I _{2H}		I _{2H}	
Gas Type	G20		G20	
Inlet Pressure (mbar)	20		20	
Countries of Destination	See table below		See table below	
Gas Valve	TESC-01		TESC-01	
Injector Size	Stereomatic 076		Stereomatic 081	
Oxypilot	ERTA PG-82		ERTA PG-82	
Gas Rate	Full	Reduced	Full	Reduced
Nominal Heat Input (Gross, kW)	6.0	2.5	7.4	2.5
Nominal Gas Flow Rate (m ³ /h)	0.571	0.238	0.705	0.238
Efficiency (net)	87.2		82.3	
Efficiency Class	1		1	
NOx Class	3		3	
Weight (Kg)	43.8		48	
Countries of Destination	AT, BG, CH, CZ, DK, EE, ES, FI, GB, GR, HR, IE, IT, LT, LV, NO, PT, RO, SE, SI, SK, TR			

REPLACEMENT PARTS

- Log Set** - The ceramic logs supplied with this appliance can be replaced at service intervals depending on their condition. If the logs do require replacement, the consumer can do so provided that the Ceramic Component Layout Instructions (pages 26-29) are adhered to. Under no circumstances should additional/extra logs be added. Only genuine Legend replacement parts should be used. **Order Ref: ETHLOG01**
- Oxygen Depletion Sensing Pilot** - In the unlikely event of a pilot failure, the pilot assembly should only be replaced by a **Gas Safe Registered Engineer**. The user must not carry out this work. **Order Ref: ETH01**
- TESC Valve** - In the unlikely event of control valve failure, the assembly should only be replaced by a **Gas Safe Registered Engineer**. The user must not carry out this work. **Order Ref: ETH02**
- Glass Panel** - Should the glass become cracked or broken, the fire should not be used under any circumstance. **Order Ref: ETHGLAS01-02**
- Glass Rope Seal** - The integrity of the glass rope seal should be checked on service and replaced if necessary by a **Gas Safe Registered Engineer**. **Order Ref: ETHSEA01-02**

TROUBLE SHOOTING (GAS SAFE ENGINEER ONLY)

NOTE: The purpose of the Error code is to give some information as to the potential reason for the fire not starting rather than just no flame. The appearance of an error code does not mean there is necessarily a fault with the control or the appliance, it could be external factors outside the control that could cause error codes to appear from time to time and they could just be a one off event, so please check and work through the suggested service actions below before considering changing the control box. These codes are there to help with a more certain and efficient servicing of the appliance. Changing the box without working through the guide could lead to an unnecessary and expensive service and probably a repeat visit to fix the real fault.

SERVICING MUST ONLY BE CARRIED OUT BY COMPETENT PERSONAL WHO HAVE CURRENT QUALIFICATIONS AND ACCREDITATION (I.E. GAS SAFE)

NOTE: After correcting fault, perform a restart to reset error display to normal standby mode. Also depending upon the repair, air will need to be bled out of the system and it may take several start attempts to do so. E00 may appear and need to be reset a few times during the purging process, depending upon the length of supply pipe. Bleeding the supply pipe via the isolation valve pressure test point will help speed up this process.

NOTE: Before undertaking any actions on the servicing as detailed below, replace the batteries in the control and handset (if applicable) with new and know to be good batteries. Faulty batteries will cause error codes. There is a difference between old and faulty batteries and they may give false errors if the batteries are faulty. ALWAYS CHANGE ALL THE BATTERIES TOGETHER AND NOT JUST ONE OR TWO AND ALWAYS OF THE SAME MAKE AND TYPE (I.E MANUFACTURER AND MODEL TYPE).

Generally : After replacing the batteries, to clear the error code perform a start cycle by pressing the start button as normal. Then press again in the same way to attempt a new start cycle. The error code must be cleared this way after every error code is displayed to start again.

TROUBLE SHOOTING (GAS SAFE ENGINEER ONLY)



Code	Comment	Apperance	Possible Cause	Action	
E00	TESC locked due to failed ignition	Red Led is permanently on TESC unit (and E00 on handset, if used)	Temporary air disturbance around pilot burner	Reset control by pressing start button for 1 second and releasing. Then press again the same way to attempt a normal start command. Repeat up to 10 times as necessary to see if this overcomes the issue as it may resolve itself eventually.	
			No gas on appliance inlet	Check to see if gas is present at gas appliance inlet. (Check gas supply is on, the gas line purged of air and the supply pipework is free of blockages or contamination)	Rectify and perform start cycle to clear the Error code. Try to light the fire as normal.
			Pilot contaminated with lint or other materials	Clean the pilot free of any dirt, dust carbon granules or lint, especially around the brass body of the bunsen burner and its gas and electrical connection and the area around the flame ports and the spark plug and electrode tip. Check the electrode gap is 3- 4 mm.	Rectify and perform start cycle to clear the Error code. Try to light the fire as normal. Replace pilot if necessary
			No Spark at Electrode (fire not igniting pilot burner)	Check ignition cable for damage and listen and watch for tracking out of spark to see if it is present but not making it to the electrode tip on the pilot burner.	If cable damaged, replace cable. Reset error by performing a normal start cycle and try to start again. Replace pilot if necessary.
			Pilot pipe or pilot injector could be blocked)	Clear pipe and consider changing pilot	
E01	Low current from thermocouple but flame: possibly CO alarm	Flashing Red LED on TESC Control	Pilot pipe blocked - no gas reaching pilot burner	Check pilot pipe, check flame appearance of pilot flames	
			Chimney blocked causing Co / Co2 to build up in the room build	Check flue	
			Pilot thermocouple defective / old	Change pilot or thermocouple	
			Possible temporary air disturbance on pilot flame	Clear error and restart to check ignition ok	
E02	Too high ambient temperature (>73 °C) around control		Negative flue pull or blocked flue or similar	Occurs if started ok then subsequently loss of thermocouple current. Check for flue problems. Fire outs out to prevent over heating	Reset and try again
			Blocked flue	Check and clear	Reset and try again
			Poor position of Ceramic parts	Check manual for correct placement	Reset and try again
E03	No, defective, or bad connected thermocouple		Bad connection	Check if connected correctly and terminations are sound	Reset and try again
			Defective thermocouple	Replace Pilot	Reset and try again
E04	False flame signal		Occurs during stopping fire	Sensing flame on pilot when no flame should be there. Investigate.	Reset and try again
E05	False flame signal		Flame sensing on pilot before start of ignition sequence or after valve has shut off. Contamination of electrode to ground	Check and clean around the area of the pilot for lint and other contamination. Check where the thermocouple connects to the TESC control for the same contamination. Clean these areas.	Reset and try again
E06	Too low voltage on power supply to start the burner		Weak or old or defective batteries	Replace batteries	Reset and try again
E07	Power supply breakdown during peak current consumption		Check/change all the batteries or check power adaptor. : Note always change all batteries together never only 1 or 2	Replace batteries / power adaptor	Reset and try again
E08	Error caused by external pressure switch		Check the pressure switch	Replace if necessary	Reset and try again
	Jumpers on back of valve missing		Check to see if jumpers are in 10 way connector		Reset and try again
E09	Error caused by external pressure switch		Pressures switch action connection or jumpers missing or not connected properly	Check pressure switch connections, check to see if jumpers are in place on back of TESC.	Reset and try again
E10	Error caused by external pressure switch		Pressure switch action connection or jumpers missing or not connected properly	Check pressure switch connections, check to see if jumpers are in place on back of TESC.	Reset and try again
E11	Short circuit on wired thermostat (if used)		Check switch	Check switch for damage, contamination across terminals or damaged wiring. Disconnect wired thermostat if fitted and try a start, if it works replace thermostat	Reset and try again
E12	Open circuit on wired thermostat (if used)		Check wiring and thermostat	Check switch for damage, contamination across terminals or damaged wiring. Disconnect wired thermostat if fitted and try a start, if it works replace thermostat	Reset and try again
E13	Wired thermostat is out of tolerance		Check wiring and thermostat	Check switch for damage, contamination across terminals or damaged wiring. Disconnect wired thermostat if fitted and try a start, if it works replace thermostat	Reset and try again
E14	Button (-) sticks either on TESC or on wired control panel (if used)		Check for contamination around buttons	Clean as necessary. Replace switch panel as necessary if damaged or too contaminated. disconnect wired control panel and try again – if it works replace wired control panel	Reset and try again
E15	Button (+) is shorted to other buttons either on TESC or on wired control panel (if used)		Check for contamination/ damage	Clean as necessary. Replace switch panel as necessary if damaged or too contaminated. disconnect wired control panel and try again – if it works replace wired control panel	Reset and try again
E16	Button (ON/OFF) is shorted to other buttons either on TESC or on wired control panel (if used)		Check for contamination / damage and replace wired switch panel if necessary	Clean as necessary. Replace switch panel as necessary if damaged or too contaminated. disconnect wired control panel and try again – if it works replace wired control panel	Reset and try again

TROUBLE SHOOTING (GAS SAFE ENGINEER ONLY)



Code	Comment	Apperance	Possible Cause	Action	
E17	Button (-) is shorted to other buttons either on TESC or on wired control panel (if used)		Check for contamination / damage and replace wired switch panel if necessary	Clean as necessary. Replace switch panel as necessary if damaged or too contaminated. disconnect wired control panel and try again – if it works replace wired control panel	Reset and try again
E18	Button (AUX) is shorted to other buttons on switch panel		Check for contamination / damage and replace wired switch panel if necessary	Clean as necessary. Replace switch panel as necessary if damaged or too contaminated.	Reset and try again
E19	Infrared receiver defective (if used)		Check connection of IR or damage - replace if necessary IR eye	Check if wired correctly and replace IR eye if necessary	Reset and try again
E20	Illegal setup parameters		Check connection of IR or damage - replace if necessary IR eye	Check if wired correctly and replace IR eye if necessary	Reset and try again
E21	Tried to config a TESC as Clusterslave while a wired thermostat is connected		Factory assembly warning on setup configuration not a maintenance error	Usually only a factory assembly error. Could happen if done in error in servicing.	Reset and try again
E22	Tried to calibrate TESC with TESC easy test while a wired thermostat is connected		Not field error	Disconnect thermostat before attempting using Easy test unit.	Reset and try again
E23	Warning: end of life is near, should be replaced soon		Not field error	Indicated that control has performed a high number of operations and so fire should be serviced and control replacement should be considered as preventative maintenance. (should not really occur before 10 years from new).	Reset and try again
E24	Thermocouple doesn't reach final current - damaged or aged		Replace Pilot	Check and correct Thermocouple wiring. Replace thermocouple if necessary	Reset and try again
			Check pilot connections	Check and correct Thermocouple wiring. Replace thermocouple if necessary	Reset and try again
			Pilot pipe may be blocked completely	Clear pipe, replace pilot as necessary	Reset and try again
E25	Poor thermocouple signal		Tired or bad connection of thermocouple or bad or unstable flame on pilot or poor grounding return	Check pilot thermocouple connections and connections to TESC	Reset and try again
E26	Defective or wrong wired USB-power supply		Try again and if repeatedly fails replace	Replace with new USB power supply of the correct type.	Reset and try again
E48	Short circuit on thermocouple, or thermocouple reversed polarity		Wrongly wired	Check and correct Thermocouple wiring. Replace thermocouple if necessary	Reset and try again
E49	False flame signal		Flame detected during operation of fire when it should not be detected - contamination of electrode circuit to ground	Check if and clean around the area of the pilot for lint and other contamination and clean. Check where the thermocouple connect to the TSC control for the same contamination. Clean these areas.	Reset and try again
E50	Internal error		Flame detected during operation of fire when it should not be detected - contamination of electrode circuit to ground	Check if and clean around the area of the pilot for lint and other contamination and clean. Check where the thermocouple connect to the TSC control for the same contamination. Clean these areas.	Reset and try again
E51	Error caused by external pressure switch			Check pressure switch connections , check to see if jumpers are in place on back of TESC.	Reset and try again
E52	Error				Reset and try again
E27	Error				Reset and try again
E28	Error				Reset and try again
E29	Error				Reset and try again
E30	Error				Reset and try again
E31	Error				Reset and try again
E32	Error				Reset and try again
E33	Error				Reset and try again
E34	Error				Reset and try again
E35	Error				Reset and try again
E36	Error				Reset and try again
E37	Error				Reset and try again
E38	Error				Reset and try again
E39	Error				Reset and try again
E40	Error				Reset and try again
E41	Error				Reset and try again
E42	Error				Reset and try again
E43	Error				Reset and try again
E44	Error				Reset and try again
E45	Error				Reset and try again
E46	Error				Reset and try again
E47	Error				Reset and try again
E53	Error				Reset and try again
E54	Error				Reset and try again
E55	Error				Reset and try again
E56	Error				Reset and try again
E57	Error				Reset and try again
E58	Error				Reset and try again
E59	Error				Reset and try again
E60	Error				Reset and try again
E61	Error				Reset and try again
E62	Error				Reset and try again
E63	Error				Reset and try again



Warnings

All parts of the appliance become hot while running and should therefore be considered to be working surfaces.

A suitable guard may be required to take account of special hazards that exist in nurseries and other places where there are young children, aged or infirm persons.

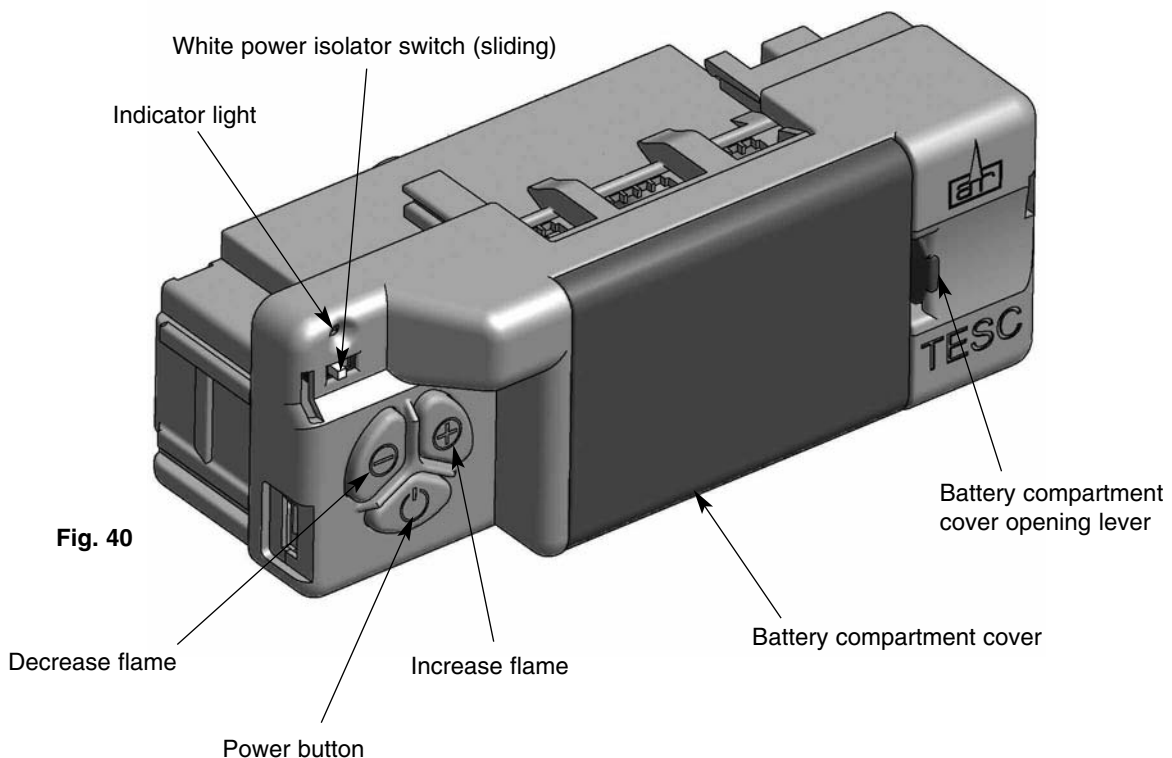
Curtains are not to be placed directly above the appliance.

It is recommended that combustible materials are not placed directly above this appliance.

This appliance should not be used if the glass door has been removed, broken or is open.

Fire Control

This control is situated on your fire. The drawing shows the main features of the control.



Check the power isolator switch is in the On position (I).

To start the fire, press the power button and hold for 1 second then release. The burner will light within around 1 to 10 seconds, adjust to the maximum power setting.

The power of the burner can be adjusted up and down by pressing the – and + buttons.

To stop the fire, simply press the power button again and the burner will stop.

If for any reason the fire should be switched off, either intentionally or unintentionally, no attempt should be made to re-light the gas until at least 3 minutes have elapsed.

If you are not intending to use the fire for a long period (i.e. over summer time months), the battery life can be extended even more by sliding the white isolator switch to the left (away from the On position to (O)).



Handset

Ensure the Power Isolator Switch on the front corner of Fire Control is in the on position (I).

Note: For safety reasons a button must be pressed and released for the command to be recognised. Keeping hold of the button when pressing (unless otherwise instructed) will not be recognised as a command press.

Grasp around the handset to unlock its functions. The green unlock light will illuminate to show when the handset is unlocked and ready to accept commands. (N.B. Keep a grip of handset to keep it unlocked, to continue to operate the command buttons.)

Mode - MAN (Manual), Zzz (Snooze), thermostat or timed.



Fig. 41

Power button – To start the fire, (after ensuring the fire control is turned on as described above), with one hand grasp around the rear of both sides of the button area control. The green unlock light will illuminate. Keep the handset held to keep the control unlocked, to enable operation of the buttons. Then with the other hand touch and hold a finger on the power button for about 3 seconds. A short beep and a flash of the unlock light will happen upon touching. When the word “pilot” appears at the bottom left hand corner of the display, immediately release the power button. The Fire should be lit within a few seconds.

(N.B. If power button is held for more than a few seconds after second flash/beep/word pilot appears, the command is ignored for safety reasons. Similarly if it is released too soon before the word “pilot” appears, the command would also be ignored.



Operating instruction (Detailed)

THE HANDSET AND CONTROLS SHOULD ALREADY BE PAIRED AND THE DAY AND TIME SET CORRECTLY.

SHOULD ANY ADJUSTMENTS BE NECESSARY SEE INSTRUCTIONS BELOW:

Setting the time

Following pressing “SET” at paring above, the display will be as shown, as the time is not set yet and will progress automatically to the next screen shown below.

Note: the legend at the bottom shows the battery condition of both the batteries in the hand set and in the fire control alternately. RC = Remote Control handset and FC = Fire control. The control is designed to get the most out of the batteries but when eventually the display shows they are spent (when the battery legend is a empty area, we recommend you change the batteries in the handset before they are flat, to avoid having to re-program the time of day in again.

N.B. Pairing is not lost, even if the batteries are removed or flat.



Fig. 42

Setting the display for 12 or 24 Hour display

As always when pressing the remote control buttons keep the control held to keep the green light on and therefore handset safety feature, unlocked. The H indicates that it is time to set the timer to either 24 hour display or 12 Hour (AM or PM) display. Press the + or – button on the handset to toggle between the two settings. When you are ready to confirm the setting you want press the “SET” button to progress to setting the day of the week.



Fig. 43

Setting the day of the week

Press and release the + and – buttons until the correct day of the week is shown on the display. (Mo = Monday, Tu= Tuesday, We=Wednesday, Th=Thursday, Fr=Friday, Sa= Saturday and Su=Sunday).

Press “SET” to accept the day of the week and to progress to setting the Hour of the day.

Note: Whilst doing this setup pressing “SET” advances to the next display and pressing “MODE” will return you to the previous display setting.



Fig. 44

Setting the Hour

Press and release the + or – button to change the hour to the correct hour and press set to store and to move to setting the minute. Repeat this for setting the minutes.



Fig. 45

Setting the temperature display to Celsius or Fahrenheit.

Press and release the + or - button to toggle between C and F. When the display shows the desired symbol, press and release the “SET” button to store.

As the important settings above have now been done. Press and hold (not releasing straight away) the “SET” button for a few seconds and this will exit the setup menu.

The control is now ready for use with the Fire Control.



Fig. 46



Paging the handset

If you have misplaced the handset you can page it by pressing the + button only on the fire control for around 5 seconds. The handset will flash and make a noise to help you to locate it. Once you pick up the TESC it knows you hold it and so the sound stops. The flashing and sound will last for 60 seconds each time the handset is paged as described. If not found in 60 seconds, page again and so on.

NOTE: Press “+” button ONLY, NOT “+” and “-” together. This will break the handset pairing and have to reset handset to factory state and pair again.

Advanced settings Menu

In the event that you may want to change the other preset settings of the control features. Do not do a long press and hold above but a normal short press and release will take you into the advanced settings area.

Advanced settings options are:-

- Back light –
 - A = Automatic (default setting). The back light comes on in the dark but not in the light.
 - 0 = Light never comes on.
 - 1 = Light comes on when ever handset is unlocked.
- Display contrast – 8 levels from 0 to 7 (default level 4) .
- P = pairing with other devices other than the fire control. The hand set can pair with other modules to:-
 - L= Operate an electric light – which is the dimmable in 9 steps
 - F= operate an electric fan –which can have 9 speed levels
 - A= operate an auxiliary contact to operate another device.

Other Modes than Manual Mode

Depending upon the model of Fire your handset maybe enabled to have some automatic features, namely, Thermostat mode, timed thermostat mode and snooze mode. Snooze mode can be selected to work with in conjunction with either manual or thermostatic modes. You can switch between modes at any time with the handset unlocked by pressing and releasing mode button to toggle between modes.

Note: If at any time the power button is pressed during operation, this will stop the fire and exit any automatic mode and return the handset to manual (MAN) operation mode.

Factory Reset of Display Handset (to enable handset to be paired again)

To reset a handset to factory conditions to enable it to be paired with a new control. Hold the handset to unlock. Press and hold set until handset beeps and release the set button. PROG will be at the top left corner. Press and release the mode button until the word SETUP is flashing in the top right corner.

Press and release SET to enter the SETUP menu.

Press and release the set button around 9 times until you see CA0 on the display.

Press then release the + (or – button) to change the display to CA1 and press and release the SET button again. The word TESC will appear in the window to show that this handset is now reset and ready to pair again.

Snooze mode in manual operation

Snooze mode is a time period you can set which will turn off the fire after a certain time period has elapsed.

The snooze time period can be set before or during manual operation of the fire. Hold the handset to unlock as described previously and press the mode button as many times as necessary until the word MAN and the Zzz symbols are flashing at the top of the display. Press and release the set button and this will put the control into Manual snooze mode.

The default time period for the snooze time period is 1:00 hour. Pressing the set button again will show you the snooze time period remaining. This can be adjusted by pressing the “+” or “-” buttons. The timer period that can be set is from 1 minute to 4:00 hours.

After adjusting the time, press set again to enter the time setting required (or if left for a few seconds this time is now stored and used).

Once this countdown timer has reached zero the fire will turn off (as if you had pressed off manually, it does not recycle).



Snooze mode in Thermostatic mode

The same thing as above can be done before or during a thermostatic mode operation (see below).

Thermostatic mode only

The handset has within it a thermostat sensor and this can be set so the fire will heat the room to match the temperature set in the handset.

There are 3 temperature types that can be set:-

- Day mode temperature that has a sun symbol on the display – the default temperature is 24 °C
- Night temperature that has a half moon symbol on the display- the default temperature setting is 18 °C
- frost protection that has a snowflake symbol on the display – the default temperature setting is 5 °C

Hold handset and press and release the mode button several times as necessary until the display has a thermometer symbol flashing at the top of the display. Press the set button to enter this mode. Press the set button again to see the temperature setting that is set and the mode (the default is 24 C) and on the left of the display is a sun symbol showing it's the day temperature.

If a different set temperature is required, while the display is showing this set temperature , press the + and – buttons to alter the setting. When finished either press set or leave and after a few seconds the new setting will be accepted and the display will return to the time of day screen.

On the anniversary of the net minute of the clock, the set temperature will be compared to the actual temperature displayed on the handset(i.e. the room ambient temperature around the handset).

Note: If at any time the power button is operated during Thermostat mode, the control will cancel any thermostat operation and return the control to manual mode.

For ease of setting there are two other modes that can be selected as stated above. Night mode (moon symbol) and frost protection setting (a snow flake). These can be selected (and adjusted if necessary) by pressing set then mode while in thermostat mode. Pressing mode button toggles through from day to frost modes.

Note: As stated in an earlier section, snooze function can also be operated in conjunction with thermostat mode. The thermostat symbol and the Zzz symbol will be on together when in this mode.

Pairing the Handset to the Fire Control

Should the handset fail to operate the fire control, it may need to be re-paired with the system.

The handset must be within 1 metre (3 feet) of the fire when pairing.

After fitting the batteries as above (and with the power isolator slide switch on the TESC Fire control put in the on position), simultaneously press and hold the – and + buttons on the fire control (i.e. not the handset) until the handset makes a noise and the display shows the pattern as shown here.

Hold the handset in one hand so your fingers wrap around the back of the operating buttons area of the handset. A green unlock light will illuminate when the handset has detected your hand. The green light must be illuminated in this way for any of the command buttons to accept commands to operate the fire control.

While the display is as shown, and holding the handset as described, press the “SET” button with the other hand to finish off the pairing of the handset to the Fire Control and to enter the setup the time of day on the handset.

N.B. If the display returns to the one shown above with the word “TESC” shown, then too much time has passed before pressing “SET” and so the handset has not paired yet. Simply repeat pairing again.

N.B. Only ever press “+” and “-” buttons together when pairing handsets. If done afterwards this will break the pairing made and a factory reset of the handset will need to be performed, see Factory Reset of Display Handset later on in the instructions.



Fig. 47



It is recommended that this appliance is serviced at regular 12 monthly intervals. The chimney or flue should also be checked regularly to ensure that all products of combustion are entering the flue and there is no excessive build up of soot.

It is the users responsibility to ensure that the appliance is kept in a clean serviceable condition.

To remove the glass door

1. Remove the two screws at the bottom of the glass door panel (Fig. 48).
2. Hinge the door upwards by approximately 30° (Fig. 48).
3. Slide the door to the right by 10mm and remove the door from it's hinges (Fig. 49 & 50).
4. Clean the glass with a damp cloth. For stubborn stains use a proprietary cream cleaner or ceramic hob cleaner.

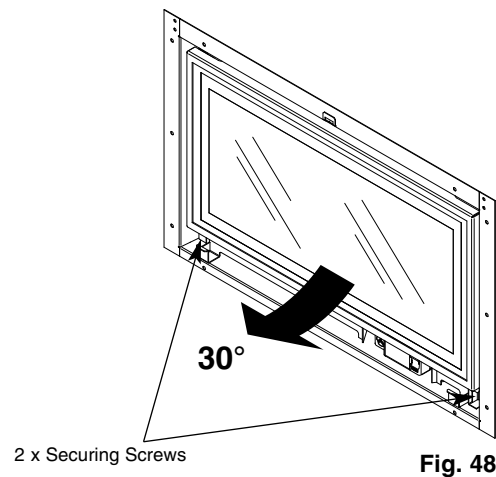


Fig. 48

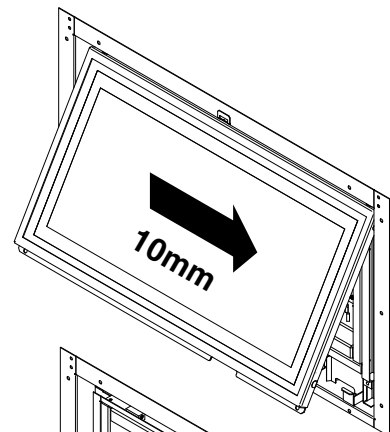


Fig. 49

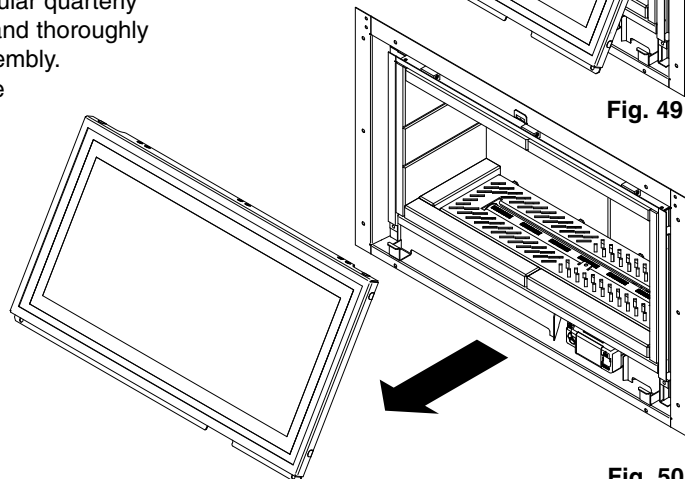


Fig. 50

Ceramic Components and Fuel Bed

Debris from any source should be removed with a soft brush. Please ensure that any debris including soot deposits are removed from the appliance and not left on the fuel bed. It is recommended that the user should, on a regular quarterly basis, carefully remove all ceramic components and thoroughly clean the stainless steel burner and the pilot assembly. Any build up of debris in this area could affect the operation of the appliance (Fig. 51).

NOTE: It is common to find surface cracks in the ceramic components. This is due to the expansion and contraction of the ceramic fibres caused by the intense heat that the burner generates. The cracks will not affect the safe operation of this appliance. However great care must be taken when handling the ceramic components as they will break if handled incorrectly. Do not use a vacuum cleaner to clean the ceramics.

Radiant Box Ceramic Liners - Use only a soft brush to remove any soot deposits from the ceramic liners during cleaning as this is the only method that can be used to remove deposits. The ceramic liners are very delicate and should be treated accordingly.

5. Reassemble in reverse order.

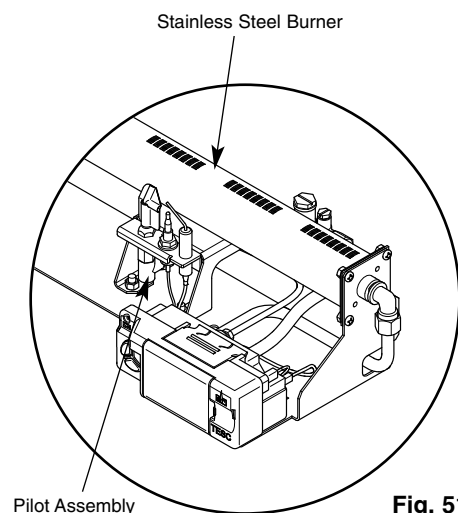


Fig. 51

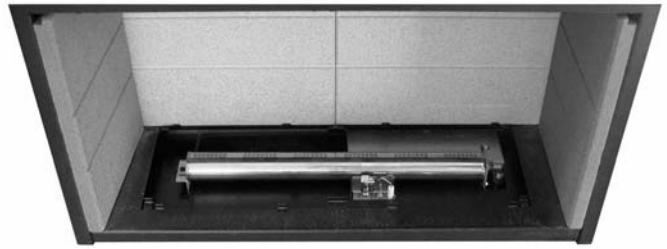
LOG LAYOUT INSTRUCTIONS



CAUTION: The logs are extremely fragile and must be handled accordingly. Gloves should be worn and any inhalation of dust should be avoided. The logs must be kept away from children at all times. Never put additional logs on the fire. Never use logs other than those originally supplied, or genuine Legend Spare Parts.



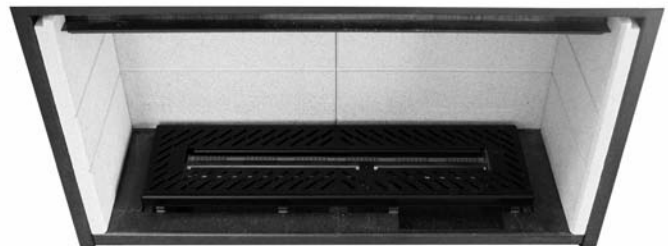
1. Place the rear ceramic panels into position.



2. Place the side ceramic panels into position. Note alignment of grooves.



3. Carefully slide the top tray into the firebox along the top edges of the side ceramic panels.



4. Insert the burner grille into position, ensuring the pilot tab is towards the front of the fire.



5. Place the six ceramic bricks into position, four on the bottom and two in the top tray.



6. Place the large log at the rear of the burner cover plate. ENSURE THAT IT DOES NOT COVER THE BURNER.



7. Arrange the slate ceramics onto the burner cover plate. ENSURE THAT THEY DO NOT COVER THE BURNER.



9. Place the remaining logs as shown in the photographs below.



8.



9.



10.



11.



12.



13.



14.

It is very important that all the logs are used and arranged as shown in order to achieve the desired flame picture. It may be necessary to remove some or all of the logs to clean them at some time. Cleaning must only be done using a soft brush.

PEBBLE & DRIFTWOOD LAYOUT INSTRUCTIONS



CAUTION: The pebbles & driftwood are extremely fragile and must be handled accordingly. Gloves should be worn and any inhalation of dust should be avoided. The pebbles & driftwood must be kept away from children at all times. Never put additional pebbles & driftwood on the fire. Never use pebbles & driftwood other than those originally supplied, or genuine Legend Spare Parts.



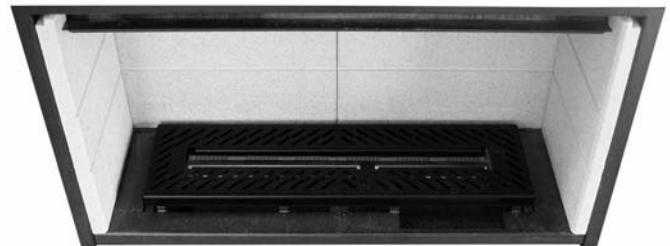
1. Place the rear ceramic panels into position.



2. Place the side ceramic panels into position. Note alignment of grooves.



3. Carefully slide the top tray into the firebox along the top edges of the side ceramic panels.



4. Insert the burner grille into position, ensuring the pilot tab is towards the front of the fire.



5. Place the six ceramic bricks into position, four on the bottom and two in the top tray.



6. Place fifteen of the larger pebbles around the burner cover plate. ENSURE THAT THEY DO NOT COVER THE BURNER.



7. Place five of the smaller pebbles at the front of the larger pebbles.



9. Place the remaining pebbles and driftwood as shown in the photographs below.



8.



9.



10.



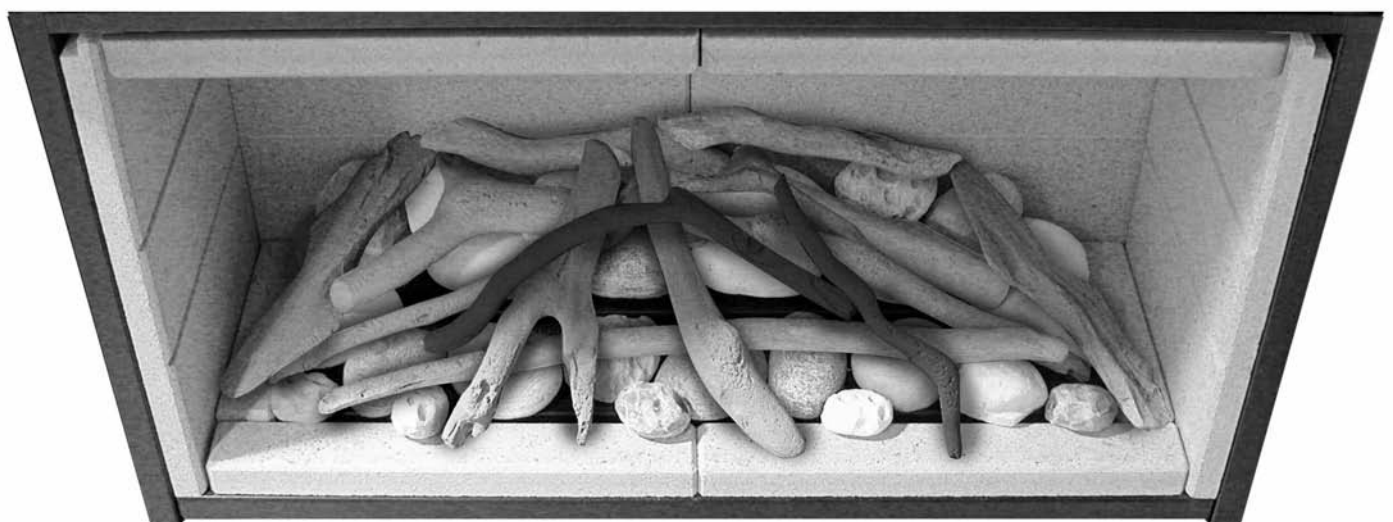
11.



12.



13.



14.

It is very important that all the pebbles and driftwood are used and arranged as shown in order to achieve the desired flame picture. It may be necessary to remove some or all of them to clean at some time. Cleaning must only be done using a soft brush.



Non Display handset with pilot burner

If the fire does not start at the first attempt it may retry several times to do so. At the end of trying if it cannot ignite the burner; it will show a RED light on the handset and on the fire control and stop the fire.

- If the fire does not light first time, allow fire to cool and then repeat lighting fire up to 10 times, as it may only be a temporary reason that will clear after a few attempts..
- Reset the fire control by pressing the handset as if you were doing a normal start. This will clear the red light and allow another subsequent restart attempt.
- If the fire does not light, replace all the batteries in the handset and the fire control, (5 x AA Alkaline in total, with batteries that do not leak) with new and known to be good batteries and repeat the above starting of the fire.
- While replacing the batteries, check that the battery contacts are not contaminated with anything that may have leaked out of the batteries that may have damaged the contacts.
- If the fire still fails to light check to see if the pilot flame on the pilot burner, is lighting during the starting sequence. If not then clean the pilot as described in Cleaning the pilot section of the booklet.
- Check to see if there is a spark appearing on the pilot spark plug and check to see if there is any contamination around it that might be preventing the ignition spark from happening.

Display handset with pilot burner

As above except instead of the red LED light on the handset there will be a letter E and a to digit number where the time is usually displayed. Do the same actions as above to try and resolve the reason for non ignition of the burner.

If you cannot resolve the problem, then call: 01254 695244.

GUARANTEE

Your appliance is guaranteed for one year from proof of purchase. Should the appliance prove defective within that period we agree to repair or replace (at our discretion) the component or appliance provided that:

1. The user can produce a receipt for proof of purchase/installation.
2. The appliance has been supplied by an authorised stockist and has been installed by a qualified installer, all installation and operating instructions have been strictly adhered to.
3. No alterations have been carried out on the appliance or component parts without our written consent.
4. The appliance has not been used for any purpose other than those intended.
5. The appliance has not been damaged accidentally or due to fair wear and tear.

Guarantee claims should be made through your appliance supplier. The Guarantee is restricted to UK Mainland and is additional to your statutory rights.



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