

Contact Details

Please note that some of the contact details on this PDF document may not be current.

Please use the following details if you need to contact us:

Telephone: 0844 879 3588

Email: customer.services@gdcgroup.co.uk

The customer support section of our website also features a wide range of information which may be of use to you and is available 24 hours a day. It includes:

- Operating and installation instructions
- Easy 'How to use' guides for storage heaters
- Service and repairs
- Where to buy our products
- Literature downloads
- Heating requirement calculator

Visit - www.dimplex.co.uk/support

Dimplex Yeominster Fuel Effect Fire Model: YEO20

08/18447/5 Issue 5

Remove for access to
lamp and flicker rotor

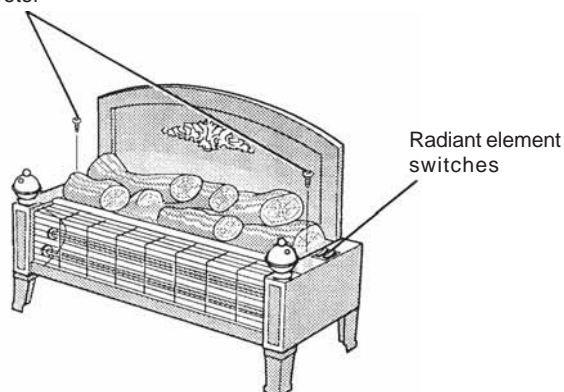


Fig. 1

WARNING : THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

Important Safety Advice

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons, including the following:

If the appliance is damaged, check with the supplier before installation and operation.

Do not use outdoors.

Do not use in the immediate surroundings of a bath, shower or swimming pool.

Do not locate the heater immediately below a fixed socket outlet or connection box.

This heater carries a Warning 'DO NOT COVER THE HEATER' to alert the user to the risk of overheating that exists if the heater is accidentally covered.

The guard on this appliance conforms to the requirements of BS 1945 (1971) and satisfies the heating appliances (fireguards) regulations 1973. The guard is to prevent the risk of fire or injury from burns, and no part of it should be permanently removed.

This appliance is not intended for use by children or other persons without assistance or supervision if their physical, sensory or mental capabilities prevent them from using it safely. Children should be supervised to ensure that they do not play with the appliance.

Do not use this heater in series with a thermal control, a program controller, a timer or any other device that switches on the heat automatically, since a fire risk exists when the heater is accidentally covered or displaced.

Ensure that furniture, curtains or other combustible material are positioned no closer than 1 metre from the heater.

In the event of a fault unplug the heater.

Unplug the heater when not required for long periods. Although this heater complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.

The appliance must be positioned so that the plug is accessible.

If the supply cord is damaged it must be replaced by the manufacturer or service agent or a similarly qualified person in order to avoid a hazard.

Keep the supply cord away from the front of the heater.

Introduction

Unpack the heater carefully and retain all packaging for future use.

Always ensure that the heater is stood on a firm, level base near to, but not directly beneath, a suitable mains supply socket.

Location

This fuel effect heater is intended to be placed in a fireplace.

Electrical connection

WARNING – THIS APPLIANCE MUST BE EARTHED

This heater must be used on an AC ~ supply only and the voltage marked on the heater must correspond to the supply voltage.

Before switching on, please read the safety warnings and operating instructions.

In the event of replacing the fuse in the plug supplied, a 13 amp fuse approved by ASTA to BS1362 must be used.

Using the heater

Before switching on remove the fuel effect (two screws - see Fig. 1) and check that the lamp and flicker rotor are positioned correctly.

The flicker rotor should sit horizontal on its pin and spin freely without fouling its mounting brackets. If necessary, adjust the bracket by bending slightly.

Refit the fuel effect by inserting the front edge first, then secure with the screws. Ensure that all packing items are removed (read any warning labels carefully) and that the radiant elements and fuel effect are positioned correctly, otherwise damage may occur.

Operation

When you are certain that you have completed the installation, plug in and switch on at the wall socket.

The fuel effect will light.

The flicker rotor will begin to rotate after a minute or so.

Radiant elements

Each of the two radiant elements provides 1000 watts of heat.

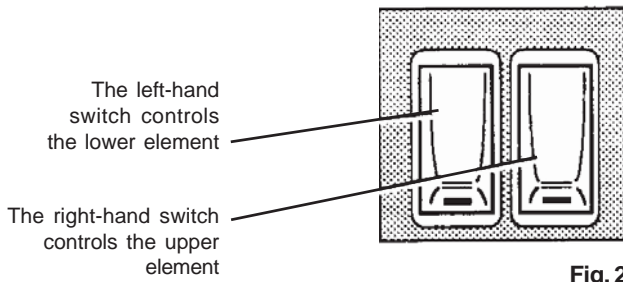


Fig. 2

A switch is set to ON when the red dot is visible.
For full heat, set both switches to ON - see Fig. 2.
Switch off at the wall socket to turn the heater off completely.
Unplug from the wall socket when not in use.

Maintenance

WARNING : ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE ATTEMPTING ANY MAINTENANCE.

Removing the guard

To remove the guard, remove the two screws along the bottom edge of the guard, then swing the guard upwards to gain access to the elements - see Fig. 3.
Replace the guard in reverse order.

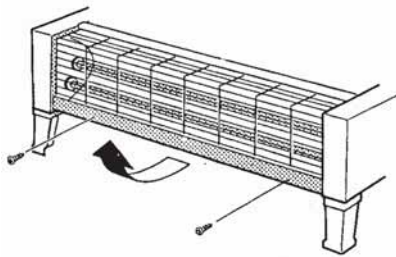


Fig. 3

Removing the elements

The element holders are spring loaded. To remove an element, grip one end using a soft cloth to protect the surface, then push carefully but firmly to one side until the other end disengages from its socket. Withdraw the element carefully - see Fig. 4. Refit in reverse order.

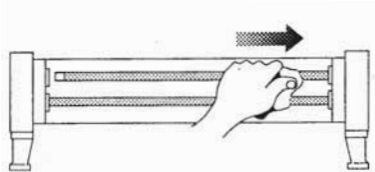


Fig. 4

Cleaning the reflector

The reflector may be more easily cleaned if the elements are first removed (see previous). Wipe the reflector with a warm soapy cloth, then buff with a soft dry cloth - see Fig. 5.
DO NOT use abrasive cleaning powders or metal polish.

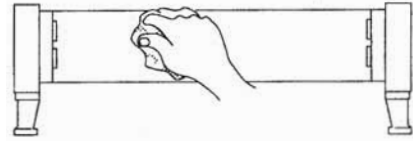


Fig. 5

Lamp replacement

Remove the fuel effect (two screws) and replace the defective lamp with a 60 watt, 220/250 volt, 2 pin bayonet cap (BC) fuel effect lamp. Ensure that the flicker rotor spins freely, then reassemble.

Cleaning

Before cleaning the heater, disconnect it by pulling out the plug from the wall socket. Do not use detergents, abrasive cleaning powder or polish of any kind on the body of the heater.

Allow the heater to cool, then wipe with a dry cloth to remove dust and a damp cloth (not wet) to clean off stains. Be careful not to allow moisture into the heater.

To clean the reflector, see 'Maintenance'.

After Sales Service

Your product is guaranteed for one year from the date of purchase.

Within this period, we undertake to repair or exchange this product free of charge (excluding lamps & subject to availability) provided it has been installed and operated in accordance with these instructions.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales information or assistance with this product please go to www.dimplex.co.uk where you will find our self help guide by clicking on "After Sales" or ring our helpdesk on 0845 600 5111 (UK) or 01 842 4833 (R.O.I.) .

Spare parts are also available on the website

www.dimplex.co.uk

Please retain your receipt as proof of purchase.

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