



Installation and Maintenance Instructions

XPG 036 Electric Fire

**PLEASE READ THESE INSTRUCTIONS CAREFULLY AND
RETAIN FOR FUTURE REFERENCE**

Your PUREGLOW electric fire has been made with great care. Here are some instructions including cleaning and maintenance, which will help you keep your fire in good condition for many years. If you experience any parts or service problems contact either your retailer or PURE GLOW LIMITED.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

This is an amendment to the standard and now applies to all EN60335 items.

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YOUR FIRE

XPG036 Fires are real flame effect fires with LED lighting and remote control. They are available with several different fascia trims and frets.

The general fitting instructions refer to all models.

SECTION 1: UNPACKING, ELECTRICAL INSTALLATION AND GENERAL SAFETY

GENERAL

Unpack the fire carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier. Remove any plastic protection film and transit tape. The fire incorporates a flame effect, which can be used with or without heating, so that the comforting effect may be enjoyed at any time of the year. Using the flame effect on its own only requires minimal electricity.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

Please note: Used in an environment where background noise is very low, it may be possible to hear a sound which is related to the operation of the flame effect. This is normal and should not be a cause for concern.

ELECTRICAL INSTALLATION

THIS APPLIANCE MUST BE EARTHED

Check that the voltage stamped on the rating label of your fire at the rear is the same as your house electricity supply which must be AC (alternating current).

The mains cord of the fire has a UK type plug fitted with a 13amp fuse. When replacing a fuse, use a 13amp fuse approved to BS 1362. The fuse cover of a moulded on plug must be refitted when changing the fuse. Should the fuse cover become lost, the plug must not be used until the correct replacement fuse cover is obtained from your service agent.

The wires in the mains supply cord are coloured in accordance with the following code: Green and Yellow = Earth, Blue = Neutral, Brown = Live.

If your fire is fitted with a moulded on mains plug which is not suitable for the socket outlets in your home, the plug must be cut off and an appropriate one fitted.

Note: A plug cut off from a flexible cord will give a shock hazard if inserted in a 13 amp socket elsewhere in the house. To avoid this it should be disposed of immediately.

If you are fitting an alternative type of plug then the colours of the wires in the mains cord may not correspond with the identifying markings on the plug terminals. In this case proceed as follows:

The wire which is coloured Green/Yellow must be connected to the terminal in the plug which is marked by the letter E or by the earth symbol or coloured Green or Green/Yellow. The wire which is coloured Blue must be connected to the terminal in the plug which is marked by the letter N or coloured Black. The wire which is coloured Brown must

be connected to the terminal in the plug which is marked by the letter L or coloured Red.

All Fires must be connected to a readily accessible isolating socket regardless of whether they are free standing or fixed into a surround; fixed installations must also be fused.

- **Always install the fire so that the isolation socket is readily accessible.**
- **Do not cover or hang clothes, towels etc. over or near the heater as this could cause over heating and possible damage.**
- **The heater should not be used immediately below a socket outlet.**
- **Do not use in the immediate surroundings of a bath, shower or swimming pool.**
- **Do not use this heater with an external programme controller, thermal control, timer or any other device which switches the heater on automatically as a fire risk may occur if the heater has been accidentally covered or moved.**

HARD WIRING THE FIRE

IF DESIRED THE FIRE CAN BE HARD WIRED TO A SWITCHED FUSED ISOLATOR;
IF A SWITCH FUSED ISOLATOR IS USED ENSURE THAT THE FUSE IN THE ISOLATOR IS FITTED WITH A FUSE RATED AT 13AMP TO BS1362.

It is recommended that this work be undertaken by a competent engineer

Note: If the fire is hard wired ensure that the mains lead can be unplugged from the appliance to assist removal.

FIREPLACE INSTALLATION

THIS FIRE MUST BE INSTALLED IN A FIREPLACE OPENING AND SECURED USING APPROPRIATE WALL FIXINGS

Your PUREGLOW fire is designed to fit a standard 16”(410mm) fireplace opening. Before installing, thoroughly clean the fireplace and ensure debris and dust cannot enter the fire from the chimney; ensure the fire stands on a smooth level surface.

Position the fire in the opening and mark through the fixing flanges fixed to the fire the 4 off fixing points. Remove the fire if necessary , drill & fit appropriate wall fixings. Re-fit fire to the opening and secure to opening using 4 off appropriate screws.

PLEASE NOTE

If you are fixing the fire to either Marble or Granite, you should use either a suitable double sided adhesive tape or a Silicon based sealant/adhesive.

SECTION 2: CONTROLS

REMOTE OPERATION

On first use insert the batteries into the remote control handset—see battery replacement section. With the mains supply connected to the fire and switched on the fire can be operated.

Care

DO NOT drop - DO NOT immerse in liquids - DO NOT leave flat batteries in the unit - Clean only with a dry cloth.

As this product operates using infra-red, ensure there is a clear line of sight between the handset and the appliance for it to operate effectively.

By pressing the ON/OFF button the operational features of the fire are enabled; if you then press the LAMP button the Flame effect will operate; if you then press the HEAT 1 button the 1kW heat setting will operate together with the Flame effect; if you then press the HEAT 2 button the 2kW heat setting will operate together with the flame effect. From here if you press a different button it will go back to that status - if you press the O/OFF button it will turn the fire off. Please note that it is possible to miss out steps once the operational features are enabled e.g. if you press the ON/OFF button then the HEAT2 button the fire will go straight to 2kW together with the flame effect.



NOTE: Each function is accompanied by an audible beep.

MANUAL OVER-RIDE OPERATION

If the Remote handset is mislaid or the batteries run out the fire can be operated manually by use of the membrane pad situated next to the thermostat. With the mains supply connected to the fire and switched on the fire can be operated.

By pressing the ON/OFF FUNCTION button the features of the fire can be used. This is a single touch button and when pressed sequences through the available functions.

NOTE: Each function is accompanied by an audible beep.

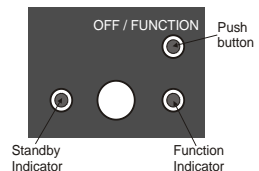
LED DISPLAY EXPLANATION

Red LED on LHS of pad illuminated: Fire in standby mode. (not illuminated when other functions in use or fire is off)

Green LED on RHS of pad flashes 5 times then goes out: Flame effect on.

Red LED on RHS of pad flashes 5 times then goes out: Flame effect + 1kW on.

Red LED on RHS of pad flashes 5 times then goes out: Flame effect + 2kW on.



SECTION 3: MAINTENANCE AND CLEANING

DISCONNECT THE FIRE FROM THE SUPPLY BEFORE CLEANING OR CARRYING OUT ANY MAINTENANCE CLEANING

Warning: If the air inlet becomes covered with dust the fire may cut out. This is a safety feature. Refer to Safety Cut-out information for further action.

IMPORTANT NOTICE.

Your electric heater operates using a rotary fan. Due to the working nature of this fan it is inevitable that a build-up of LINT, or general house dust (i.e.) carpet fibres or animal fur etc. will from time to time accumulate around the inlet and outlet grills. Therefore it is recommended that regular cleaning of this area is undertaken using a standard vacuum cleaner attachment (fig 1).

For safety reasons please ensure that the fire is switched off and has had time to cool down before cleaning.

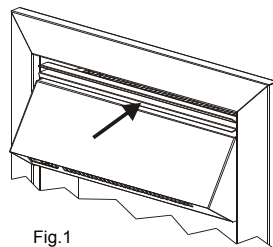


Fig.1

GENERAL CLEANING

The fire should be cleaned with an antistatic cloth to prevent dust being attracted to the high gloss surfaces of the fire - do not use polish... For difficult to remove marks such as finger marks it is recommended that a chamois leather slightly damp is used.

DO NOT USE ABRASIVE MATERIALS.

Care should be taken when cleaning around metal parts, non-painted metal parts may have sharp edges.

DECORATIVE PARTS

Under no circumstances use an abrasive cleaner on bright surfaces. Such use will cause permanent damage to the appearance of your fire.

It is important to use care in cleaning. Dusting or wiping with a damp cloth is recommended in order to preserve the finish.

FUEL EFFECT

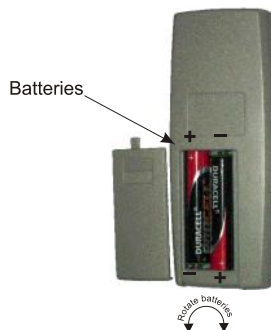
Clean with a vacuum cleaner attachment or a soft brush.

FLAME EFFECT

No maintenance is necessary on the flame effect, illumination is by LED's which should not require any attention for the life of the fire except for damage to the LED's or failure of the LED power supply — in this case the fire must be returned to Pureglow for replacement.

REMOTE HANDSET BATTERY REPLACEMENT

To replace the batteries in the remote handset remove the battery compartment cover and remove the batteries. Replace the batteries with either rechargeable or non rechargeable batteries of type : AAA , MN2400, LR23, UM4 DO NOT MIX Rechargeable and Non rechargeable batteries.



SECTION 4: IMPORTANT INFORMATION

To avoid risk of explosion, never throw batteries into a fire or expose batteries to any strong heat sources.

DO NOT SWALLOW. If a battery is swallowed you should seek immediate medical attention.

DO NOT dispose of this battery in your normal household waste; once the battery has reached the end of its life it should be taken to a recycling centre.

Please contact your local authority for details of recycling schemes in your area.

SAFETY CUT- OUT

The heating element is fitted with a cut-out which will switch off the fire if it overheats. Should this occur follow the points below:

1. Switch the fire off at the wall outlet
2. Ensure that there are no obstructions in or around the air inlet see Fig 1
3. After approximately 5 minutes switch the fire on.
(The thermal cut-out will take approximately 5 minutes to reset once activated—do not switch the fire on until the above checks have been completed.
4. If the fault persists contact your retailer or Pure Glow Electric Customer Service on the telephone numbers provided at the beginning of these instructions.

ATTACHING THE FASCIA FRAME

The Fascia frame is attached to the fire with 4 magnets, to fit the frame align the bottom of the frame as shown in Fig 2 below then tilt the frame up to the upright position as shown in Fig 3, being careful to not damage the Canopy of the fire during this process, once in the correct position the frame should be securely held in position.



FIG 2

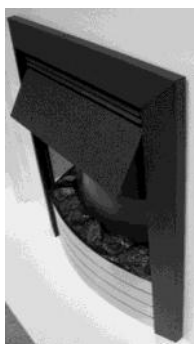


FIG 3



FIG 4

NOTE: Please ensure that the circular magnets are in the centre of the tabs of the fixing frame as shown in Fig 4.




SPARES:

Only genuine spares should be used, and these can normally be obtained from your retailer. If you have any problems contact PUREGLOW at the address on the front of these instructions. Below is a list of the most common parts.

SHORT PARTS LIST		
Short Parts List Item	Part Number	Quantity per Fire
Screen	I00105	1
Coal bed	I01056	1
Remote Control Kit	I00942	1
Remote Control Battery AAA or equivalent	I00572	1 pack of 2
Mains Cord UK Plug MAINS CORD: If the mains supply cord is damaged it must be replaced by a competent electrician or similarly qualified person.	I00467	1

TECHNICAL SPECIFICATION		
Frequency	50Hz	
Voltage	220 ~240v A.C.	
Power Input	2038 w	
Remote Control	Infra Red Control: Maximum range 5 metres.	

DISPOSAL INFORMATION



The Symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed of with other household or commercial waste at the end of its working life. The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product Disposal Instructions: When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authorities recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product Disposal Instructions for Business users: This product should not be mixed with other commercial waste for disposal.



GUARANTEE

This product is guaranteed against faulty parts or workmanship for 3 years from the date of purchase.

To validate the guarantee the product must be returned to the retailer or supplier for repair or replacement with this sheet completed with the detail requested. (Please do not send a photocopy).

Pure Glow Limited are not responsible for any cost incurred by the customer in returning the product to the seller.

When making a claim under warranty you must provide the above details requested your warranty might be invalid. Return this information to your dealer or contact Pure Glow Limited.

Pure Glow Limited reserves the right to refuse warranty for any product returned that does not have valid proof of date of purchase:

Please return your original sales invoice with any returned product.

This guarantee does not affect your statutory rights.

Date of Purchase

Enclosed original sales invoice.

YES

NO

Retailer name and address

Your name and address





Packing list

Remote Handset	
Batteries	
Instructions	

**Affix Second Data
Label HERE**

Packed By

Date

Model Type Pureglow XPG036 2kW

NOTES