



# Luma Instructions

Remove the fire from the packing, checking that neither the heater nor the power cable has been damaged during transport. Do not operate the heater if damaged. The accessories are found in a box that is packed at the side of the fire. Your fire is guaranteed for one year from the date of purchase. In the unlikely event of a breakdown you have access to our customer services team, simply call **01543 251122** during office hours, 9am – 5pm or e-mail on **info@flameritefires.com**

## Installation of fire

**Where a chimney is not blocked off completely it will cause the heater to cut out during use.**

The fire must be positioned so that the plug socket is accessible once the fire has been installed. In the unlikely event of breakdown access must be allowed to the rear so that the fire maybe serviced, do not seal to the wall. The mains cable must therefore be long enough to allow this. If the removal of the plug is absolutely necessary for installation, cut off in an area within 100mm only of the plug itself. Any further may affect your warranty. Where the inset fire is being used in an existing chimney, it is important that the chimney is blocked off to prevent airflow problems with the fire. Where a chimney is not blocked off sufficiently, it will cause the heater to cut out and the flame effect to stop or work inefficiently.

### **Using as a Hang on the Wall.**

The height at which you wish to fix the fire to the wall is up to you, though we recommend 50cm from the floor to the bottom of the fire. The wall bracket should be fixed to the wall with the highest point of the chamfered edge facing forward/upward (Fig.1). The corresponding chamfered edge where the suite is to be hung on the wall bracket can be found 135mm down from the very top, on the back across the suites centre. Once the bracket has been fixed in place, lift and hook onto the upward facing chamfered edge. A second bar should then be added to the underside of the suite (Fig.2). A channel in the underside of the suite will be visible, the bracket should slot into this. Again mark off, remove suite and fit the bracket. Refit the suite, lift and hook onto the upward facing chamfered edge of the top bracket making sure the higher edge of the underside bracket slots into the channel.

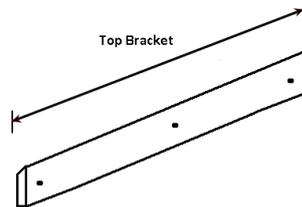


Fig.1

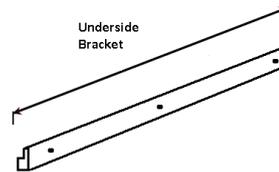


Fig.2

### **Electrical connections**

Your appliance comes fitted with a plug that incorporates a 13A fuse. The replacement fuses must be 13A and ASTA approved. If the fuse cover is lost the plug must not be used until a replacement cover, of the same colour, is obtained from an electrical retailer.

The appliance is fitted with a moulded plug if it is necessary cut off the plug, for any reason, it must be discarded immediately with the fuse removed. Under no circumstances should any attempt be made to reuse the plug, do not insert into any 13A socket as this could cause a hazard. If the mains cable is damaged it must be replaced by the manufacturer or an authorised technical service centre.

### **WARNING THIS APPLIANCE MUST BE EARTHED**

#### **IMPORTANT**

The wires in the mains lead are coloured in accordance with the following code.

Green and yellow:	EARTH
Blue:	NEUTRAL
Red:	LIVE

As the colours of the wires in the mains lead of this appliance may not correspond with the colour markings in your plug proceed as follows: -

- The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the letter E, or coloured green or coloured green and yellow, or marked with the earth symbol
- The wire which is coloured blue must be connected to the terminal in the plug which is marked with the letter N, or coloured black.
- The wire which is coloured brown must be connected to the terminal in the plug which is marked with the letter L, or coloured red.

### **Fuel Effects**

Once the fire has been installed in the correct position unpack the fuel effect from the accessory box. Pebbles (and wood effect/cost option) maybe arranged in a random formation on top of the fuel bed.



## Operating the fire

### Controls (Remote)

- The **main on/off switch** is marked with **I/O** and will need to be switched to **I** to operate the fire. In this position you will be unable to operate the fire further unless the  button on the remote or keypad is pressed first.
- To operate the flame effect (and further functions) simply press and release the  button on the remote or keypad.
- To set the flame effect to your desired brightness press then release **+** or **-** buttons marked either side of the  icon.
- For 1KW of heat, press then release the button marked  **O/I**. To increase the temperature to 2KW press then release button marked  **I/II**. You may alternate from 1KW to 2KW by pressing  **I/II** at anytime. To turn the heater off, press then release the button marked  **O/I**. The heater will always start on the lower setting
- To turn the flame effect off and deactivate the heater and dimmer functions press then release the button marked .
- To turn the fire off completely the **main on/off switch** must be switch back to **O**.

### Controls (Manual)

- The **main on/off switch** is marked with **I/O** and will need to be switched to **I** to operate the fire and illuminate the flame effect.
- For heating the controls are located under the **on/off switch**. For 1kw of heat push the switch marked with a single bar **I**. For 2kw of heat push the switch marked with the double bars **II**. Both switches have to be depressed for 2kw of heat. The flame effect has to be illuminated for the heater to work.
- To turn the fire off completely the **main on/off switch** must be switch back to **O**.

### External lighting Remote Control (RGB)

- These lights maybe turned on or off independently from the fire by pressing the buttons marked ON & OFF on the remote control.
- For the RGB remote to be affective it must be pointed at and upwards towards the top where the RGB lamps are situated. The working area is in a direct line of sight at the very front of the suite toward the lights. You may, depending on where the remote is pointed change one lamp at a time or both together.
- There are sixteen individual colours to choose from as well as the ability to mix and match using the pre-set or programmable fade and strobe functions. A dimmer is also present.

**Areas around the fire will become hot when activated. We strongly recommend small children be kept away from having any direct contact with the appliance by means of fitting a fireguard. This appliance is not intended for use by persons (or children) with reduced physical sensory or mental capabilities or lack of experience or knowledge unless they have been given supervision or instruction concerning the use of the appliance by the person responsible for their safety. Children should be supervised to ensure they do not play with this appliance.**

### Automatic safety cut out

The heater is fitted with an automatic cut out to prevent any damage due to overheating. The element will continually and automatically cut out if the airflow is obstructed. **Never** cover the air inlets or outlets. To reset the fire, switch the fire off, disconnect from the mains supply, remove the cause of overheating and allowed to cool for a suitable period then switch the fire back on. **Caution:** In order to avoid a hazard due to inadvertent resetting of the thermal cut out, the appliance must not be supplied through an external switching device, such as a timer, or connected to circuit regularly switched on and off by a utility.

## Maintenance

**Before any maintenance/cleaning is undertaken always disconnect the fire from the mains power supply.**

### **Replacing Lamps**

Your fire uses two 240V 5W 3000K E14 LED lamps for its flame effect and two RGB LED GU10's for the suites mood lighting. Replacement lamps are covered by a 2 year warranty from date of purchase. Lamps are available from Flamerite Fires and its stockists (see top of page 1). Remove the fuel effect and then remove the two visible screws on the fuel bed. Pull the orange frosted panel upward and outward to completely remove, the lamps will be visible.

### **Changing or matching remote frequency**

If you receive a replacement remote in case of loss/damage or your remote interferes with another appliance nearby you are able to change to an alternative frequency/address by following a simple procedure.

1. Make sure the fire is turned to standby (off, but not from the mains) and the LED on the manual keypad is lit.
2. Press and hold the heater on & heater Hi/Low buttons together for 5 seconds and the LED will flash.
3. Press the **FIRE ON** or  button on the remote control. The fire will turn on & off twice.

The procedure is now complete and the fire is once again ready for use. **(If no illumination turn off main on/off switch and leave for one minute to reset software).**

### **Changing battery in the remote**

Your remote uses a CR2032 Lithium Battery, replacements are available from Flamerite Fires and its stockists (see top of page 1). Ensure battery is disposed of safely. Do not dispose of in fire, do not swallow and keep away from children.

### **Cleaning**

The fire can be cleaned with a damp cloth and non abrasive cleaner. Be sure not to press/rub too hard as to remove the paint.

## Warnings

- Do not use the fire in the vicinity of a bath shower or swimming pool.
- Never use the fire to dry laundry.
- Never install the fire directly underneath a fixed main socket.
- Never cover the appliance during the operation of the fire.
- The use of an extension lead is not recommended.
- Particular caution should be applied to ensure that children do not play with the pebbles/coal.
- As with any electrical appliance whilst the instructions aim to cover as many eventualities as possible, caution and common sense should be applied when operating your appliance, particularly in the vicinity of small children.
- 

## Problem solving

- **No power to the fire:** Check the wall socket, plug and fuse.
- **No illumination:** Make sure fire is turned on. Check heater is working, if not see above.
- **Illumination but no heat:** The safety cut has operated see note on [operating the Fire](#).
- **Noise when illuminated:** Due to moving parts, the electric fire will make a noise.
- **Noise from the heater when in use:** The sound of rushing air is normal.